

Justin J Williams's Twournal

Jun 2014 - Jun 2014

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@jjza

Durban, South Africa

<http://j-j.co.za>

living, studying, working in Durbs and Jozi.

Information security for Transnet my current challenge. All opinions expressed here are my own.

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All those wonderful people who made
#Share4Biz the experience it was

2014

Wed Jun 18

8:38am RT @share4business: Download the Share Conference app here <https://t.co/wz44gEhEvc> OR use the web version <https://t.co/csd2RqDNf4> #Share4...

9:56am At the third annual Share conference. 400 delegates here. #share4biz Expect lots of tweets. Will try keep them Security/Governance related



9:57am RT @mikestopforth: Early start for the @share4business speaker briefing. Looking forward to my slot later today. #share4biz <http://t.co/XB0...>

10:23am After a fire drill that wasn't a drill but oopsie in the Kitchen #share4biz back on track. Welcomes and thanks getting out of the way



10:32am Karuama Gatimu - Director of Strategy and adoption from Microsoft up on stage for the keynote #share4biz <http://t.co/i7hXqQUsyv>

10:32am RT @Karuana: Getting ready to open the @Share4Business conference. Talking about the future of collaboration and solution architecture. #...

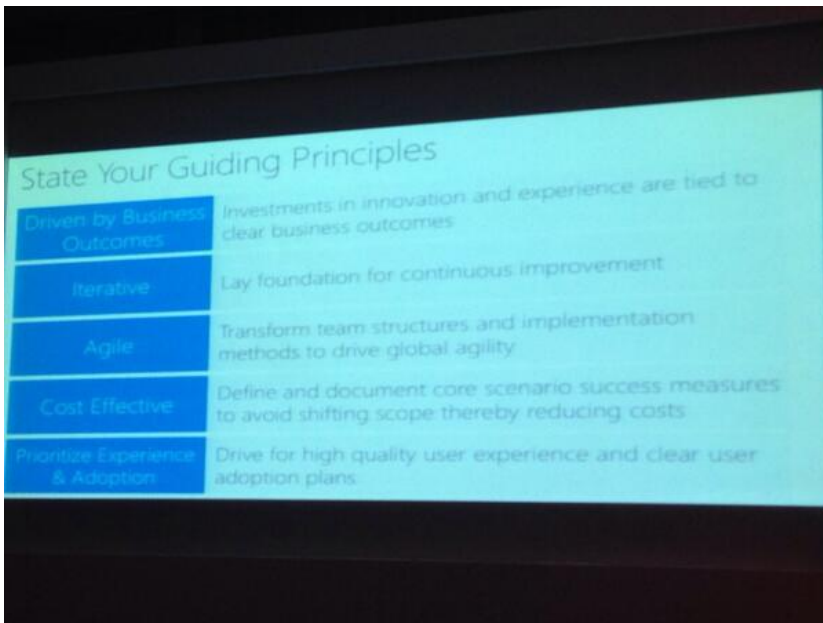
10:35am Success requires teamwork. Collaboration is about people and not technology. Tap into community to achieve success. #share4biz @Karuana

10:38am Strategy needs to be agile+able to change with the tech. Rapid rate of change requires we understand each other+our bus #share4biz @Karuana

10:40am Sharepoint can do many things.If you try to do too much to fast will fail. Need roadmap with business relevant high value scenarios @Karuana

10:42am For successful outcomes : prioritize execution excellence and solution adoption. @Karuna beautiful sites not used are useless #share4biz

10:43am Strategy scenarios and execution focus will stop you getting too deep into business strategy and not delivering anything @Karuna #share4biz



State Your Guiding Principles	
Driven by Business Outcomes	Investments in innovation and experience are tied to clear business outcomes
Iterative	Lay foundation for continuous improvement
Agile	Transform team structures and implementation methods to drive global agility
Cost Effective	Define and document core scenario success measures to avoid shifting scope thereby reducing costs
Prioritize Experience & Adoption	Drive for high quality user experience and clear user adoption plans

10:45am Have business driven guiding principles for your implementations. @Karuna #share4biz <http://t.co/4ThjPXpIAC>



10:49am Scenario driven teams across functions help achieve successful Business Outcomes #share4biz @Karuna <http://t.co/n7vPcKIDEv>

10:50am Using Sharepoint Search without taxonomy, information architecture and consistent navigation hinders search + discovery #share4biz @Karuna

10:52am Change management methodology that takes people from 1st click on your site to sharing wow @ water cooler should be goal #share4biz @Karuna

11:01am Speed of dev, mobility, flexibility for users, applications and good user experience all focus areas for Microsoft #share4biz @Karuna

11:01am RT @SharePTJasper: Cool demo at #share4biz of an SharePoint integration with a Windows 8 App to provide useful and insightful business info...

11:03am RT @NazParker01: The new <http://t.co/FIggGXg8zx> Powered by #SharePoint 2013 Search #Share4Biz



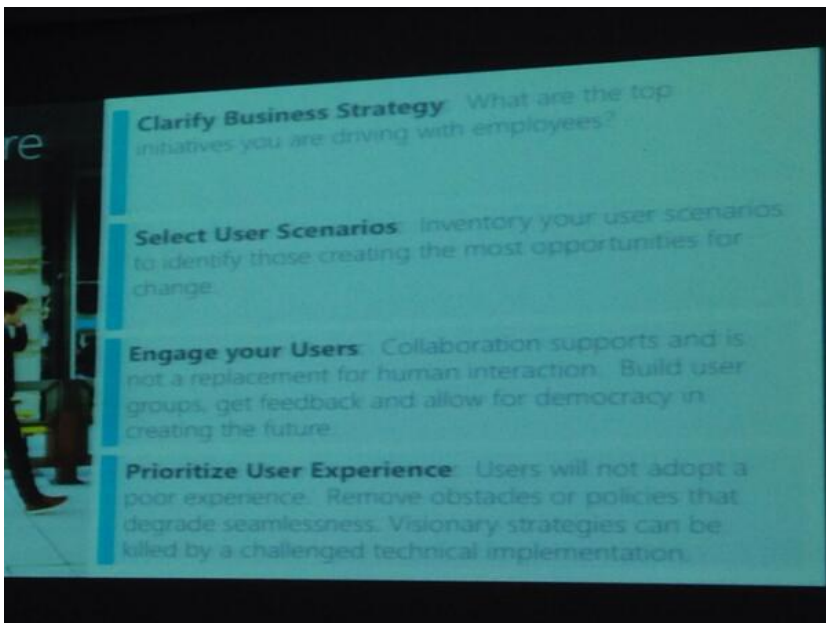
11:03am RT @Gary_Ashby: Windows 8 app using SharePoint as the cdn. #share4biz #sharepoint <http://t.co/jOVV9RgMxh>

11:05am There are legal ramifications to keeping everything forever. When provision site MS have workflow for auto deletion when not used #share4biz

11:06am Workflows and forms can transform business and are the most under utilized features of Sharepoint #share4biz @Karuana



11:09am Social without purpose is noise and won't deliver business value. Executive use sets the example #share4biz @Karuana <http://t.co/PZMunFAkJo>



11:13am Getting to the right destination. Business strategy, user scenarios, engagement, user experience #share4biz @Karuna <http://t.co/6l87VC9Iwc>

11:16am Great introduction to #share4biz from @Karuna . Interested to see how the next speakers keep the momentum going.



11:17am RT @Gary_Ashby: Steps to better SharePoint adoption. #share4biz #sharepoint via @Karuna <http://t.co/K33FCtcdEW>

11:17am @Karuna Thanks for a great presentation and sharing your thoughts and experiences.

11:20am I know this is VodaWorld but it's also a conference venue. @CellC and @MTNza really need to sort their signal here. #share4biz

11:24am Louis Zulli Jnr up on stage:Setting schools on fire-inspiring students creativity+passion while delivering spectacular Sharepoint #share4biz

11:33am To students mobile device centre of life. Getting relevant info to them critical. Mobile apps popular + more so with parents #share4biz

11:33am RT @BarryLee82: Very inspiring what the Centre of Advanced Technologies does at Lakewood High school. Everythings run and managed by studen...

11:36am Lower paced but impressive presentation on how Sharepoint used to enhance Student experience in schools. Integration+mobility key #share4biz

11:38am “@bramzer: @lzulli great presentation #share4biz” impressive what the students have achieved with the right guidance.

11:53am Education with no boundaries. If you can think it we can do it. Amazing what 14 year old students can do. @lzulli #share4biz

11:57am Students want to make a difference. Give them the right project they will do incredible things. @lzulli #share4biz

11:58am Make projects meaningful. Let it serve a purpose for the campus community. They will move mountains to make it work @lzulli #share4biz

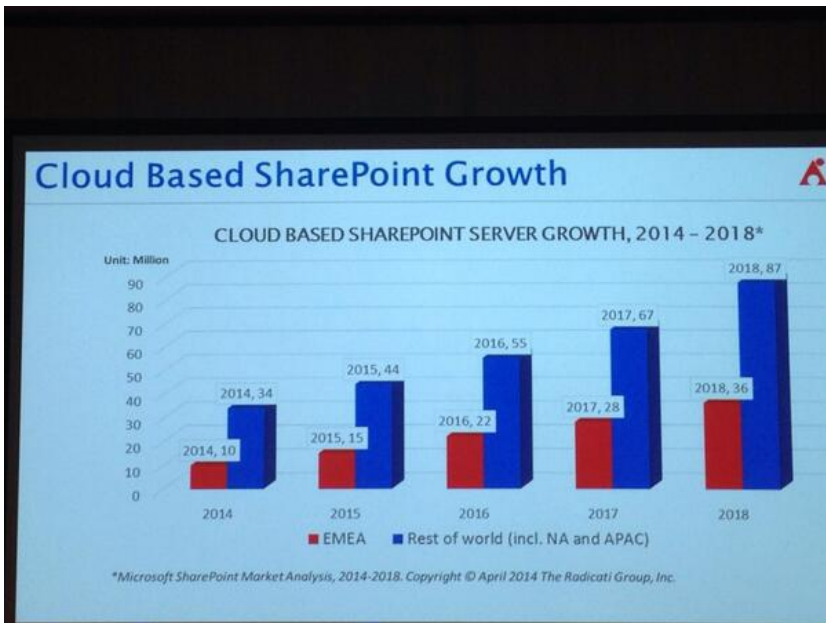
12:01pm Every situ is different but there is no harm in failure. I have not failed I have found 10000 ways that won't work- Thomas Edison #share4biz

12:02pm Invest in success early. Make sure you have the infrastructure to guarantee uptime and have a development farm @lzulli #share4biz

12:03pm @lzulli thanks for an inspiring presentation and showing us what the youth can achieve given the right opportunities #share4biz



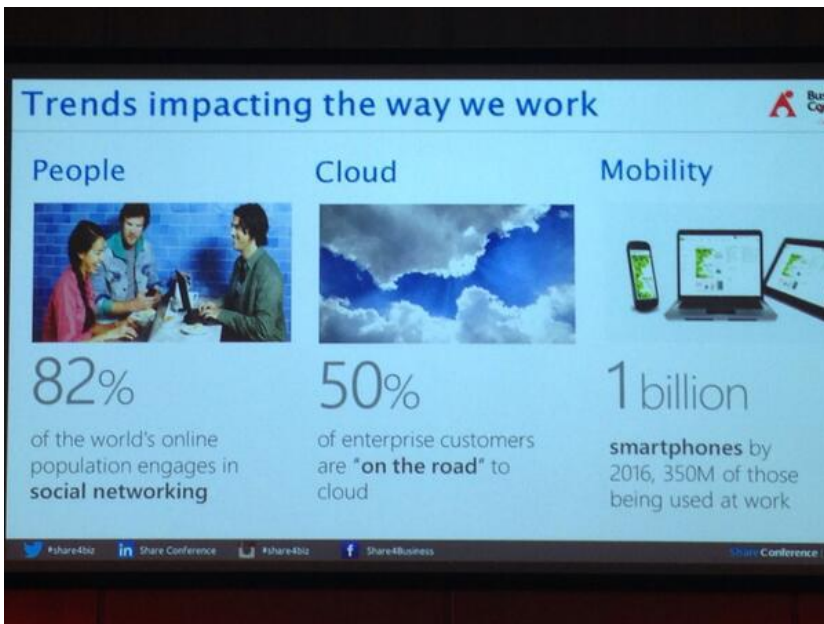
12:31pm Your Pilot license for Navigating the Clouds - Eric Fransella and Brandon Botes #share4biz <http://t.co/8ihiV29WuF>



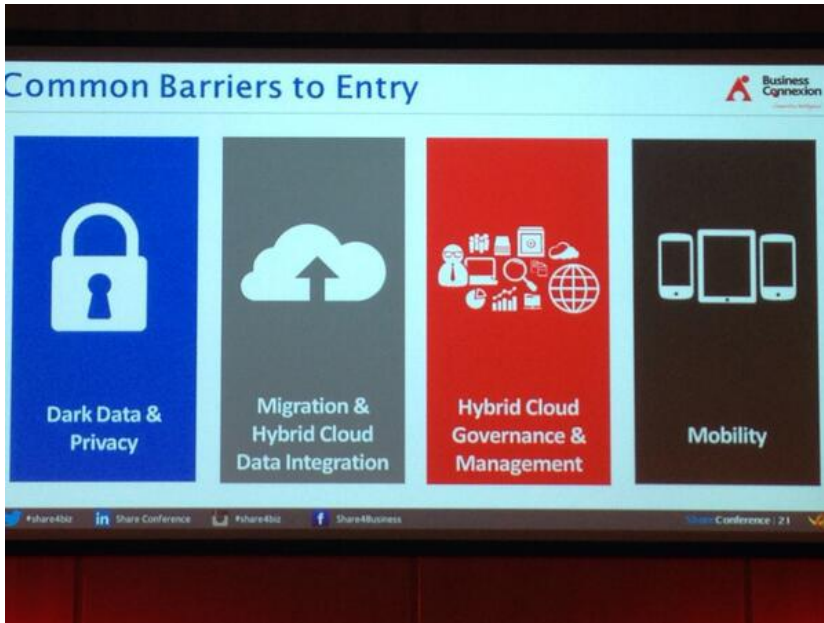
12:37pm Predictions for cloud based Sharepoint growth up until 2018. EMEA falling further behind the world #share4biz <http://t.co/6zDvBF38Zh>

12:40pm RT @Gary_Ashby: "The key to this business is personal relationships" #share4biz @iBoota

12:40pm RT @Gary_Ashby: Listening to @iBoota , if you build it they won't necessarily come! #share4biz

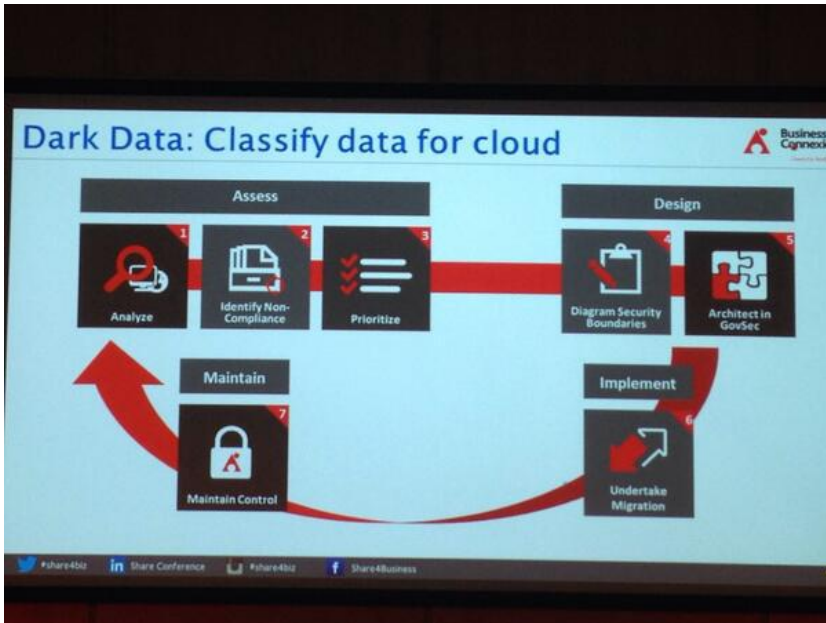


12:41pm 1 billion smart phones will be in use by 2016 and 350m of those in use at work. What an opportunity #share4biz <http://t.co/m2uIBFuJN8>



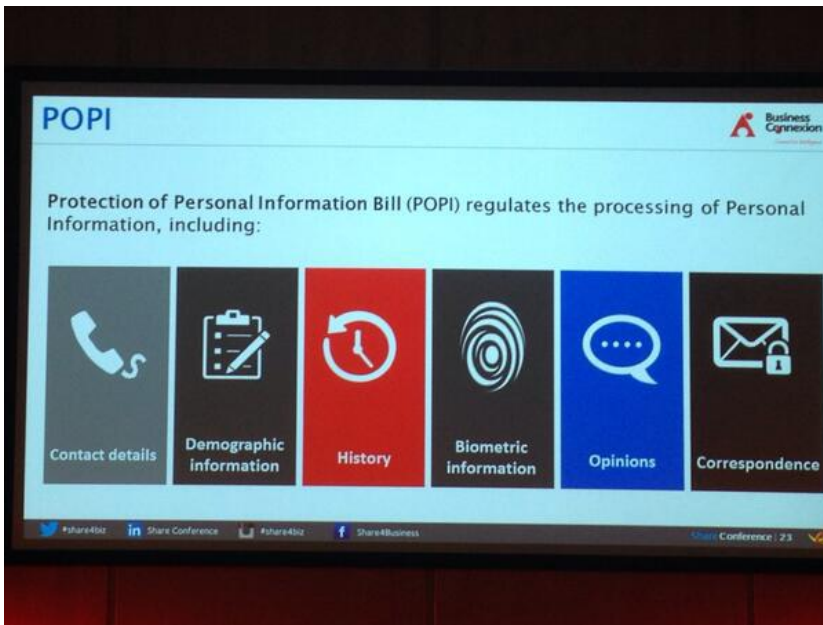
12:43pm Common barriers to cloud entry: Dark data/privacy, migration +integration, governance+mgt, Mobility #share4biz <http://t.co/ARLe4Cbdmy>

12:44pm RT @BarryLee82: Checking out how to create a sustainable #SharePoint strategy by Erica Toelle.#share4biz

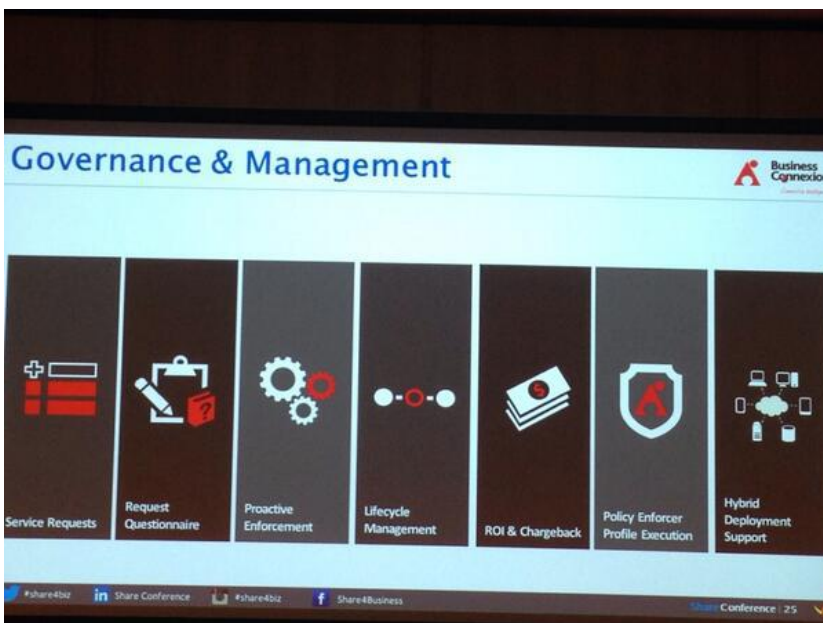


12:44pm Identify relevant data and classify it before moving it to the cloud. Scan, ID non compliance, prioritize #share4biz <http://t.co/4OuFr9iohx>

12:44pm RT @Gary_Ashby: "Inclusive stakeholder analysis. That doesn't means everyone, just men's everyone is represented." #share4biz via @iBoota



12:46pm Identification and protection of personal information important and causes reluctance for move to cloud #share4biz <http://t.co/JclsUqNPQS>

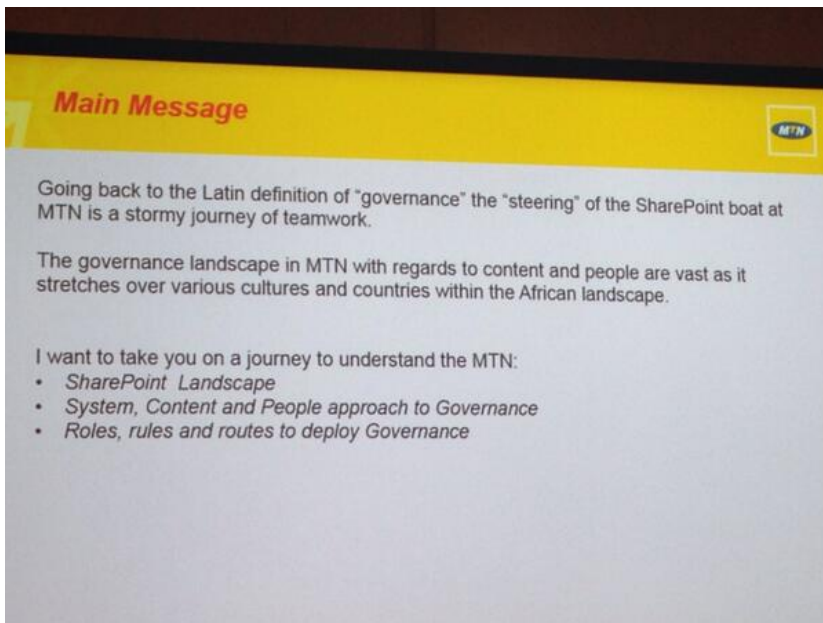


12:48pm Service catalogue which integrates governance+policy requirements and enforcement can work effectively #share4biz <http://t.co/57i0ig4c5z>

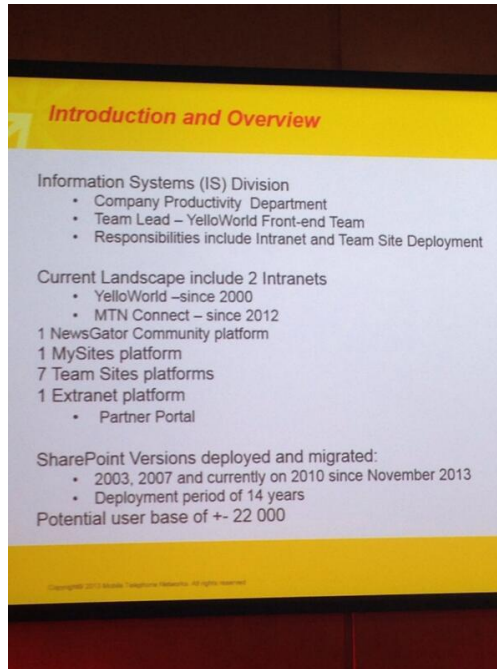
12:50pm This presentation feels more like a sales pitch for an organization product set than useful conference presentation. Normal for #share4biz ?

12:52pm RT @BarryLee82: Loved the moment the key note speaker @Karwana, told the mc to breath and not be nervous....#share4biz

1:32pm RT @BarryLee82: @lize_e shows us how #supercool #sharePoint2013 is within @StellenboschUni. #share4biz



1:47pm The story of the Sharepoint governance journey at MTN across countries and cultures. Anna-San Wiese #share4biz <http://t.co/NDZUaH28yS>



1:50pm The complexities of the MTN Sharepoint environment. Been through 2003,2007 now 2010 since Nov 13 #share4biz <http://t.co/UB0NKEqhID>

SharePoint Governance Plan: Governance Teams

Governance Teams: Roles and Responsibilities @ MTN

SharePoint Farm (Back-end)	SharePoint Application (Back-end)	SharePoint Sites and Content Administration (Front-end)
<ul style="list-style-type: none"> Client Server 	<ul style="list-style-type: none"> Collaboration and Messaging Team 	<ul style="list-style-type: none"> Yello Front-end Team

Tasks

Team Sites
 Creation, Permissions, Content Deployment and Governance
 SharePoint End-User Training
 End – User Support and Maintenance

Communities and My Sites
 Creation, Permission Management, Training, Support

Intranet Maintenance
 -Publishing and Maintenance of Content on Intranet(s)
 -Document Centre Maintenance
 -ISO SABS Registration Development
 -Graphical Design and Requirement Support



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1:59pm Governance teams : roles and responsibilities at MTN


#share4biz <http://t.co/JaOVTsVZfy>

What is SharePoint Governance?


How do we start the governance journey and keep the boat on route?


We start with a Governance plan. But not just any plan.
 A plan with a System and People approach.





SYSTEMS



PEOPLE



PROCESS

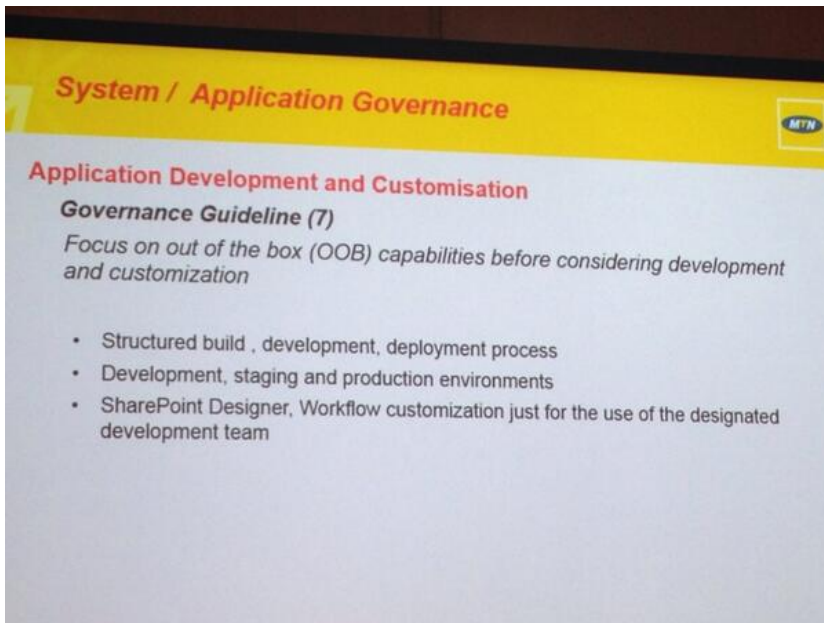



Google Pictures

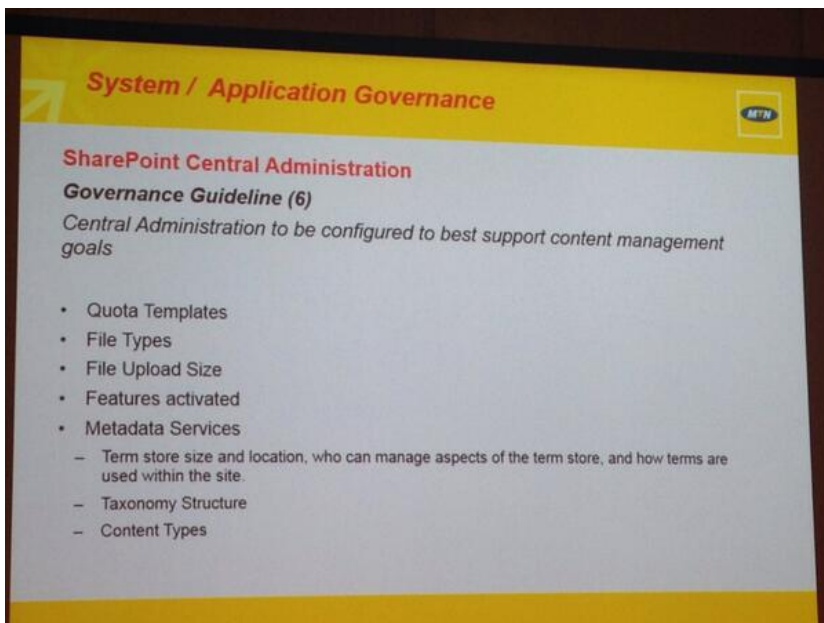
2:00pm Sharepoint is 20% of your governance problem. People and processes is the biggest issue #share4biz <http://t.co/IoLQRJUyEX>



2:01pm Only use Sharepoint when there is a business need #share4biz <http://t.co/AJq7mgeu7v>



2:03pm Focus on out of the box functionality before doing any customizations #share4biz <http://t.co/YXgD88Ttb2>



2:03pm Central administration to be configured to best support content management goals #share4biz <http://t.co/3ZrIUdjNkZ>



2:04pm MTN governance team structures. #share4biz <http://t.co/zkjkQiY6jc>

Governance Policies and Strategies

Governance Guideline (4)

A governance plan should only contain policies and strategies that CAN and WILL be enforced. A comprehensive training plan should be included with online and in-person training options. It is critical to explain to the users why those standards and practices are important.

System / Application Governance	Content Management Governance	User Support and Training
<ul style="list-style-type: none"> • Application Architecture • Security Administration • Central Administration • Application Development 	<ul style="list-style-type: none"> • Life Cycle Processes • Publishing • Permissions • Document Management • Metadata 	<ul style="list-style-type: none"> • Training Manuals • USD Processes • Online Information • Training session • Consultation Session

2:04pm Governance guidelines across all the different areas of Sharepoint. Architecture driven by info landscape #share4biz <http://t.co/rP6AwBFHLP>



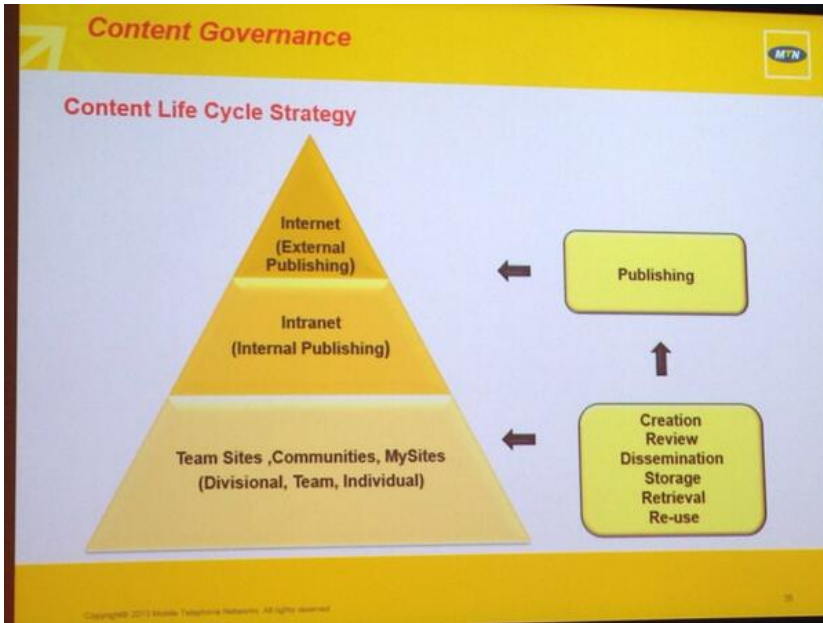
2:05pm Define branding and apply it consistently across your sites.

#share4biz <http://t.co/tA0bSRh5IH>

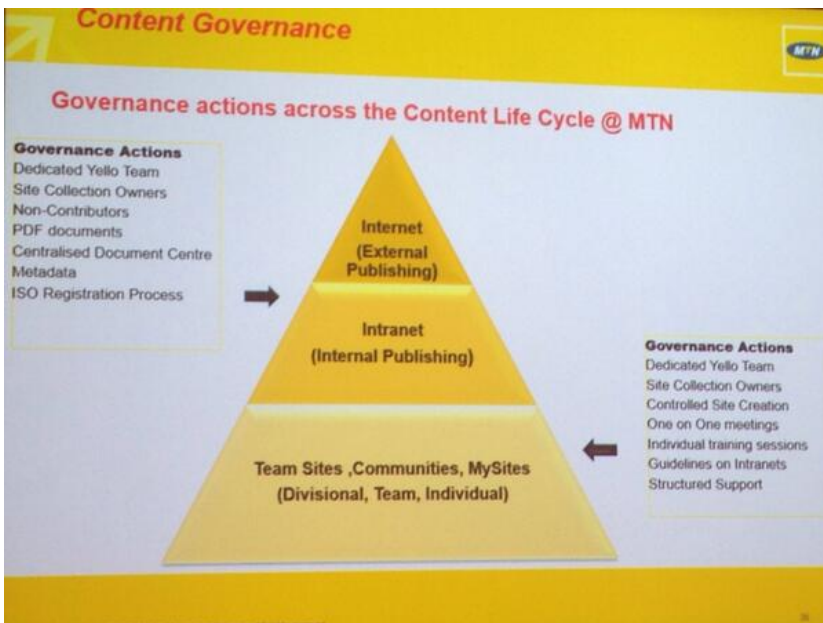
Content Governance				
What is Content Governance?				
<ul style="list-style-type: none">• Content Governance stipulates the decision rights, controls, policies, procedures, resources, and required roles and responsibilities across the Content Life Cycle.• The aim of content management is to provide the business with actionable information/content.				
Content Governance Elements				
Management of only Valuable Content	Assurance of Content Quality	Securing Valuable Content	Ensuring Access to Valuable Content	Preserving Valuable Content
<ul style="list-style-type: none">◦ Business critical◦ Compliance critical◦ Risk Critical◦ Legal Critical◦ Process Critical	<ul style="list-style-type: none">◦ Authenticity◦ Auditing◦ Quality◦ Accuracy◦ Standardization	<ul style="list-style-type: none">◦ Security◦ Privacy◦ Confidentiality	<ul style="list-style-type: none">◦ Retrieval◦ Access◦ Indexing◦ Classification◦ Taxonomy◦ Metadata◦ Schema	<ul style="list-style-type: none">◦ Retention◦ Archiving◦ Storage◦ Legal◦ Compliance◦ Statutory◦ Compliance

2:05pm Content governance. Definitions and components. Identify

secure and manage quality content. #share4biz <http://t.co/XZHi568xMd>



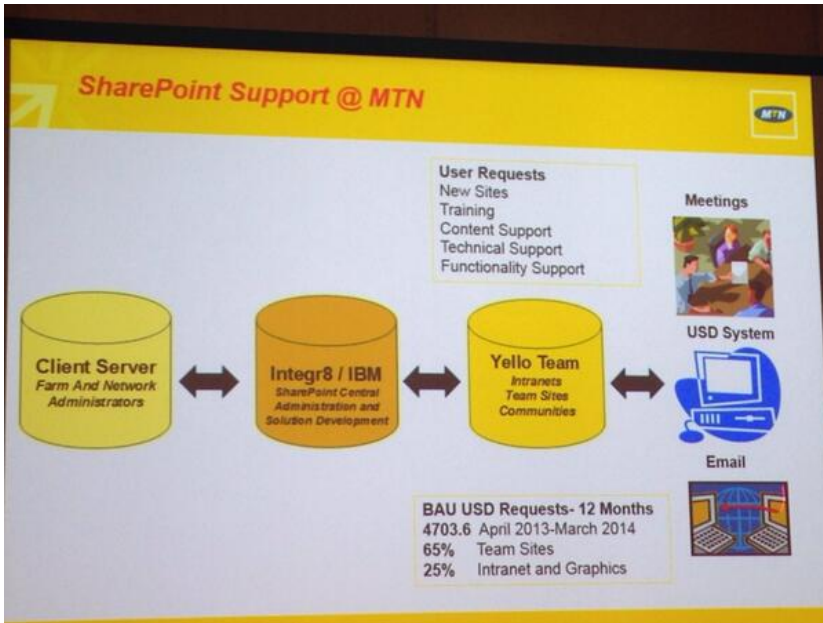
2:06pm Content life cycle strategy. Creation review and dissemination of info happens through Sharepoint #share4biz <http://t.co/o6k14nBHSH>



2:06pm Governance can be strict when central team controls the publishing of enterprise wide information #share4biz <http://t.co/bbsZoA8h64>



2:06pm You need strategic tactical and operational teams involved in the governance of sharepoint #share4biz <http://t.co/m3tYcbTTyR>



2:09pm Sharepoint support structure @ Mtn front ended through user service desk. #share4biz <http://t.co/gfEbWVsh4R>

3fifteen

Speaker: Marie Wessels

Topic: Business Benefits of Integrating SAP and SharePoint









Microsoft Partner

- Gold Application Development
- Gold Collaboration and Content
- Silver Application Integration
- Silver Business Intelligence

ShareConference

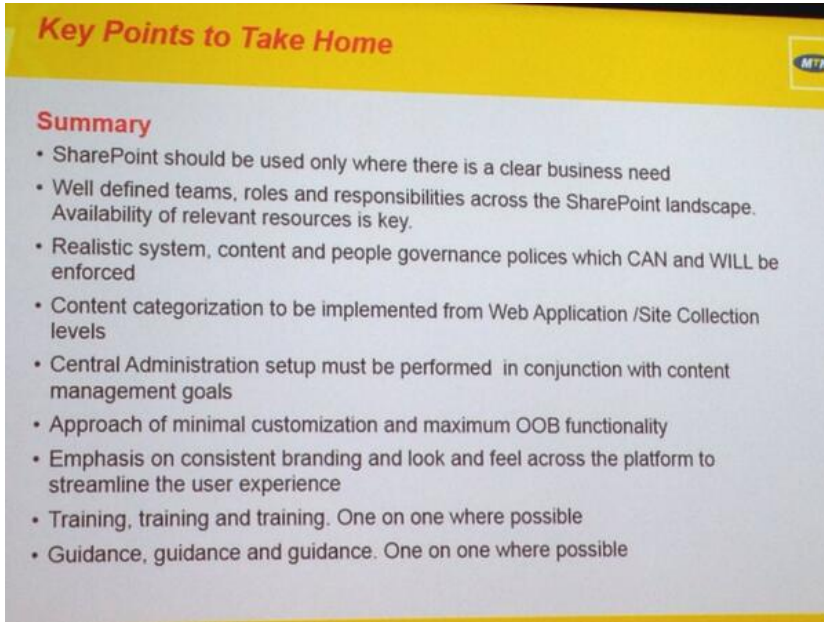
The business-centric conference for companies wanting to get more out of SharePoint

Proud Partner

18 - 20 June 2014
VodaWorld, Midrand, Johannesburg

2:12pm RT @3fifteen: Speaker: Marie Wessels at 15:45

@share4business - Business benefits of integrating #SAP and #SharePoint. #share4biz <http://t...>



Key Points to Take Home

Summary

- SharePoint should be used only where there is a clear business need
- Well defined teams, roles and responsibilities across the SharePoint landscape. Availability of relevant resources is key.
- Realistic system, content and people governance policies which CAN and WILL be enforced
- Content categorization to be implemented from Web Application /Site Collection levels
- Central Administration setup must be performed in conjunction with content management goals
- Approach of minimal customization and maximum OOB functionality
- Emphasis on consistent branding and look and feel across the platform to streamline the user experience
- Training, training and training. One on one where possible
- Guidance, guidance and guidance. One on one where possible

2:13pm Summary of key take home points from the whirlwind MTN governance presentation at #share4biz thanks Anna-San Wiese <http://t.co/Gv5ZuWywww>

2:57pm PowerBI - self service BI on steroids up now at #share4biz Jethro Seghers. Looking forward to seeing just what we can do.

2:58pm @rwang0 @Vodacom that's being polite. Hasn't worked for more than a few seconds at a time.

3:13pm Self service BI is created by the end users. Combination of formal and informal data. Created via Excel. Power Pivot engine #share4biz

3:15pm Self service BI : Power View for visualization of data. Power maps allows geographic visualization. Power Query queries internet #share4biz

3:16pm Self service BI : publishing via Power BI and Excel services. Can publish to Sharepoint online from Excel 2013 #share4biz

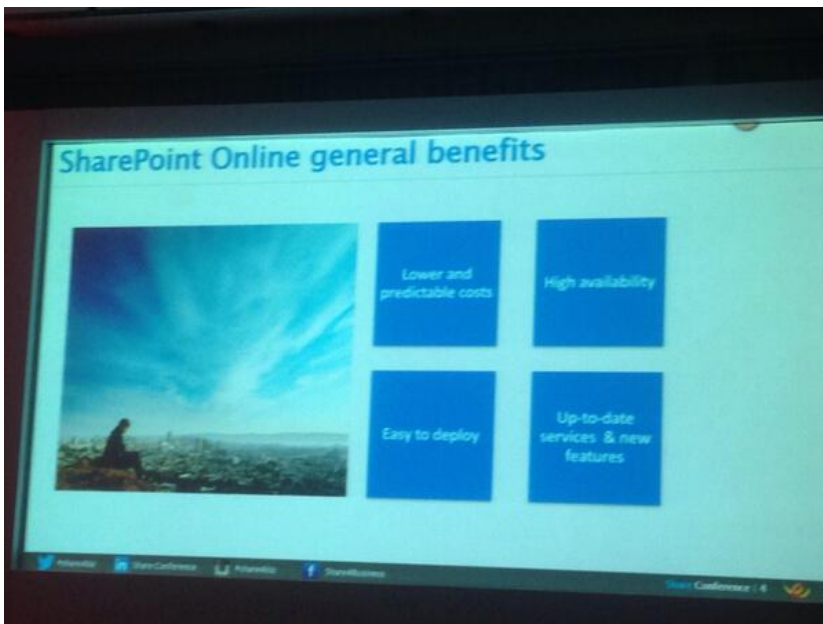
3:16pm

3:27pm Jethro giving really cool demos of PowerBI - much still to learn to take advantage of these. Animations are great. #share4biz

3:32pm PowerPivot builds in memory cubes with your data to provide great speed for your analysis #share4biz

3:33pm Thanks @jseghers for the great presentation. #share4biz

3:37pm Sharepoint online - friend or foe? Jasper Oosterveld #share4biz



3:43pm Sharepoint online gen benefits: lower+predictable costs, 99.9% avail, easy deploy, up to date+new features #share4biz <http://t.co/hFYXkKKd0H>

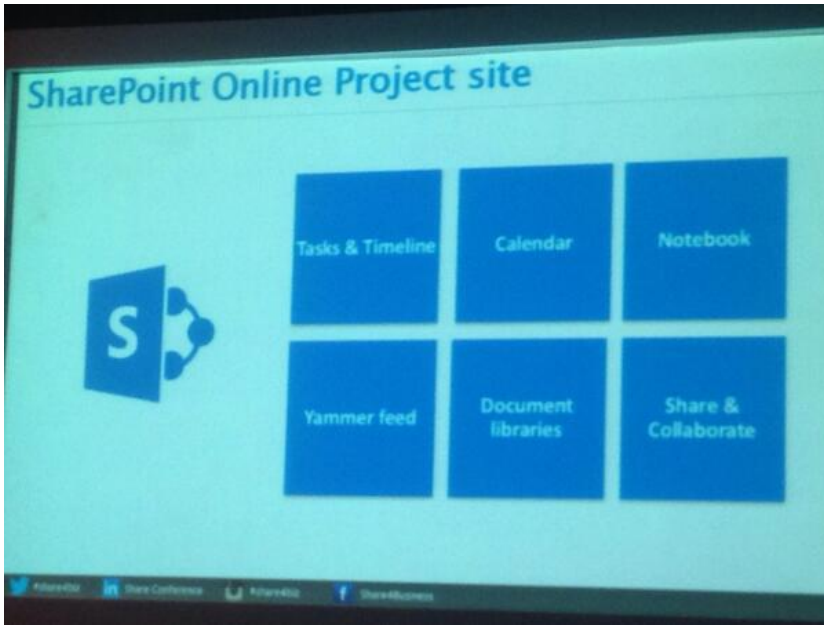
3:46pm Use cases: personal storage - 1TB one drive pro - supports mobile, extranet - share docs with clients, intranet #share4biz



3:47pm One Drive Pro for business via Sharepoint online : use cases / benefits #share4biz <http://t.co/dFeE4P3nZs>

3:50pm Some important business challenges with OneDrive : No auditing, no central sync deployment, manual migration, offline storage #share4biz

3:52pm Working with and want to collaborate with customers? Sharepoint online works great for this Combine with Yammer #share4biz



3:55pm Benefits of a Sharepoint online Project site #share4biz <http://t.co/H2q63kag6S>



4:13pm How social and the cloud impact your governance strategy - Christian Buckley #share4biz <http://t.co/Nw7fkuisWw>

4:13pm RT @wintersparkle: Is your business ready for change - Nick from @complexus_za talks through his readiness APP #share4biz #personalitiesdri...

4:23pm Small-team collaboration can be fast and effective. 5-7 is the optimal team size. Large team collab can be slow and silo'd #share4biz

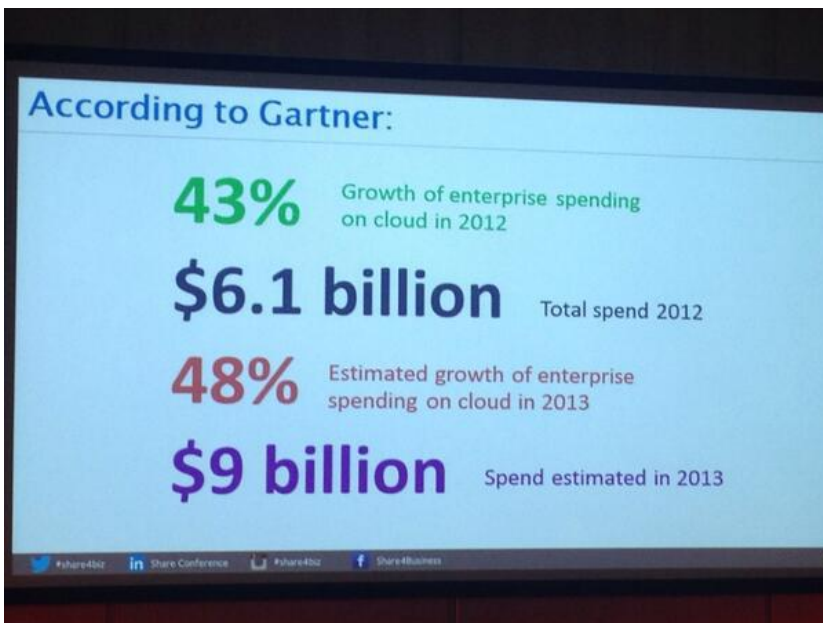
4:23pm Microsoft built social aspects into Sharepoint 2013. Then they went and bought Yammer and confused everyone. Only now clearing up #share4biz

4:23pm IM was the precursor to the current social explosion. Facebook much bigger than Sharepoint however Facebook<>enterprise social #share4biz

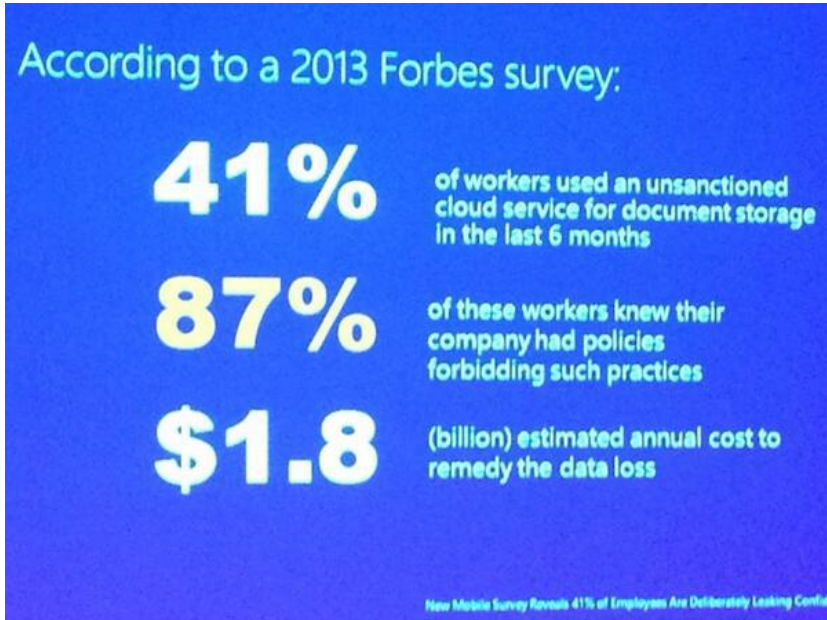
4:27pm Why are social tools important? They surface data. Provide context. Extend search experience. Change way we communicate #share4biz



4:29pm Success with social media is a leadership and management challenge not a technology one. #share4biz <http://t.co/VLO1WYt8Y5>

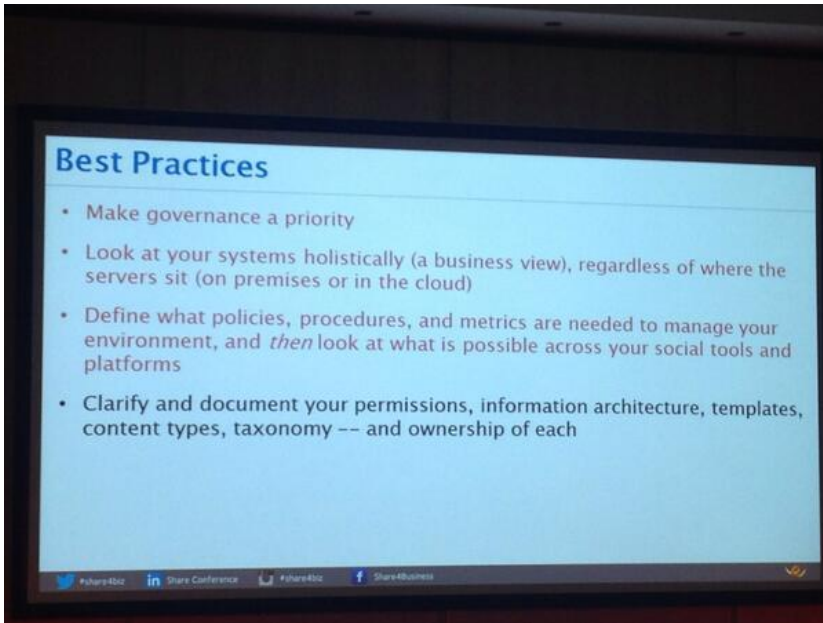


4:31pm Spending on cloud \$6.1 billion in 2012 estimate \$9billion in 2013
#gartner #share4biz <http://t.co/3GybBUHT7M>

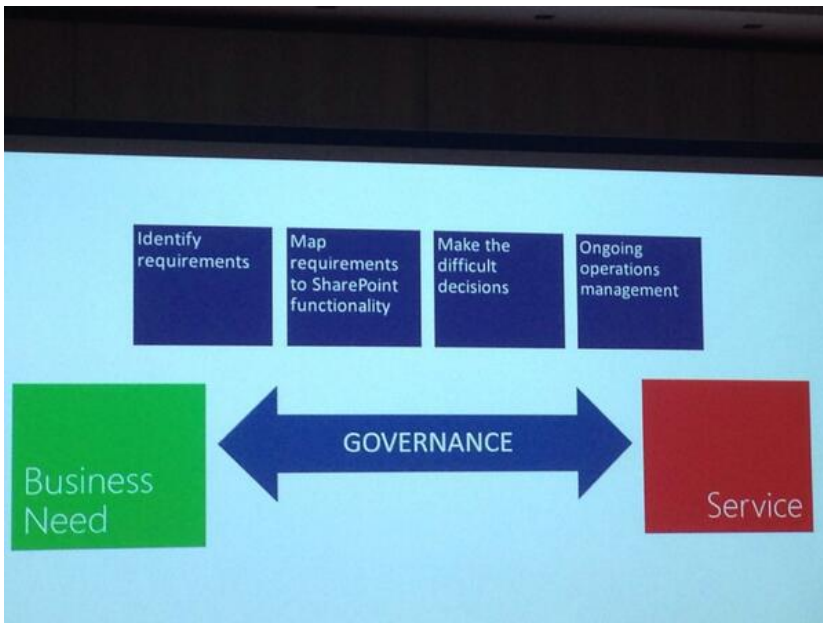


4:33pm 41% of workers in 2013 used in sanctioned cloud storage. 87% knew it wasn't allowed. Caused \$1.8b damages #share4biz <http://t.co/sTfmKK57cy>

4:35pm Many cloud solutions are still immature from a governance risk and compliance perspective. #share4biz



4:39pm Best practices : 1. Make governance a priority. #share4biz <http://t.co/pHLOrwy4hq>



4:39pm Governance is the glue between business needs and the service you actually deliver #share4biz <http://t.co/fqAUOZzQLR>

4:48pm Integrating SAP and Sharepoint is hard but not rocket science. People issues the hardest to resolve #share4biz



4:49pm Marie Wessels aka Sharepoint Girl on stage talking SAP Sharepoint integration. #share4biz <http://t.co/Wnw8u5e9KN>

4:54pm If you just need reporting rather than real time or two way communications then SAP BW is the way to go #share4biz



4:54pm There are many ways to integrate sap and Sharepoint. If it's two way integration choices are limited #share4biz <http://t.co/z0bBKkRi0R>

4:56pm Biggest reason for integration failure? Blame game. Everyone must play together. Whole project fails if one party blaming other #share4biz

4:56pm Second reason for integration failure : thinking policies are carved in stone and letting them drive poor design decisions. #share4biz

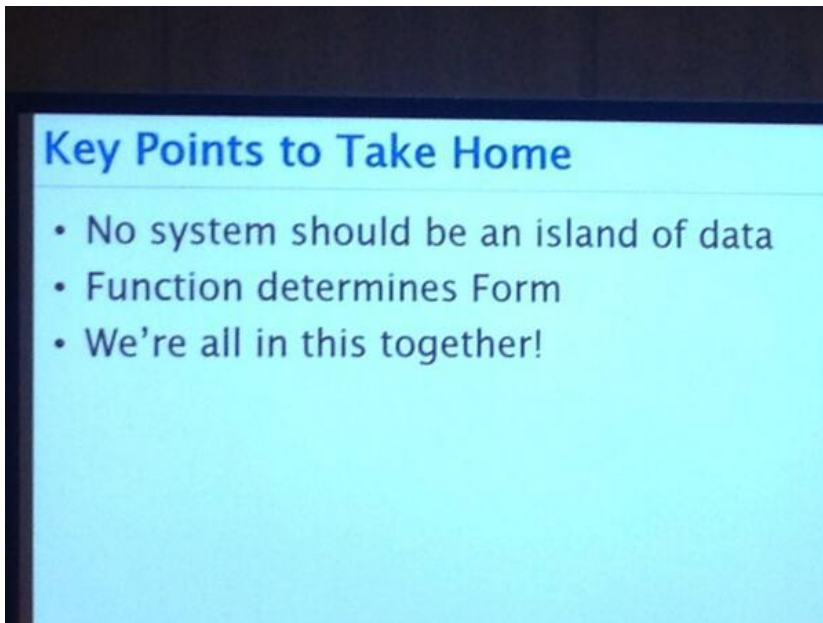
4:57pm Policies often written before the technologies came out. May no longer be optimal solution. Business needs change. So must ERP #share4biz

4:59pm SAP is difficult to change. Don't try and build two systems and integrate simultaneously. Too much change doesn't work. #share4biz

5:00pm If you can't answer question: what is the actual actual business need being addressed. More productive people, data integrity #share4biz

5:01pm RT @troysgerber: It is not written anywhere that "Thou shall not touch SAP on its funny place" @mariewessels at #share4biz #quoteoftoday #l...

5:02pm Improving data integrity all by itself from a cost saving and risk reduction point of view is a business case #share4biz

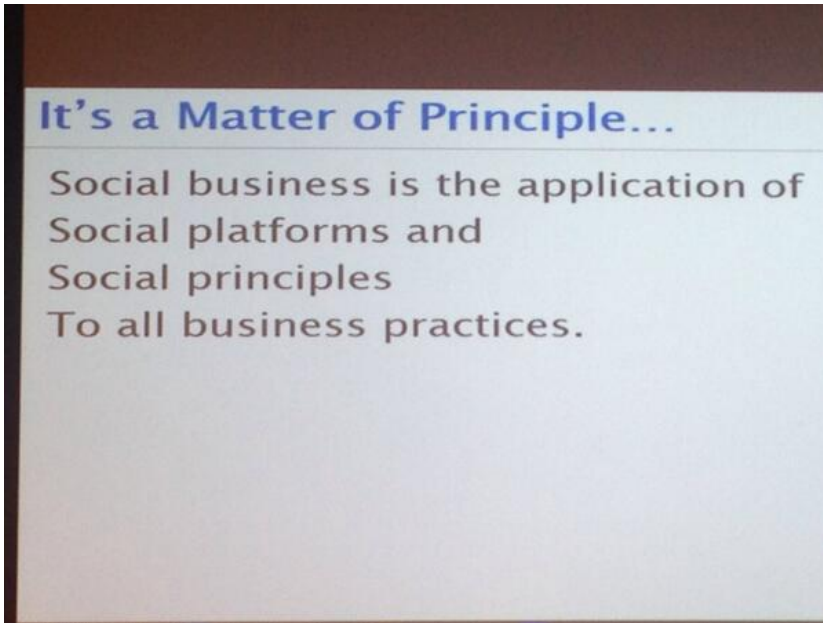


5:04pm Conclusions : One system must be the source of truth and be the key. Generally this is SAP. #share4biz <http://t.co/LyDCqavnvC>

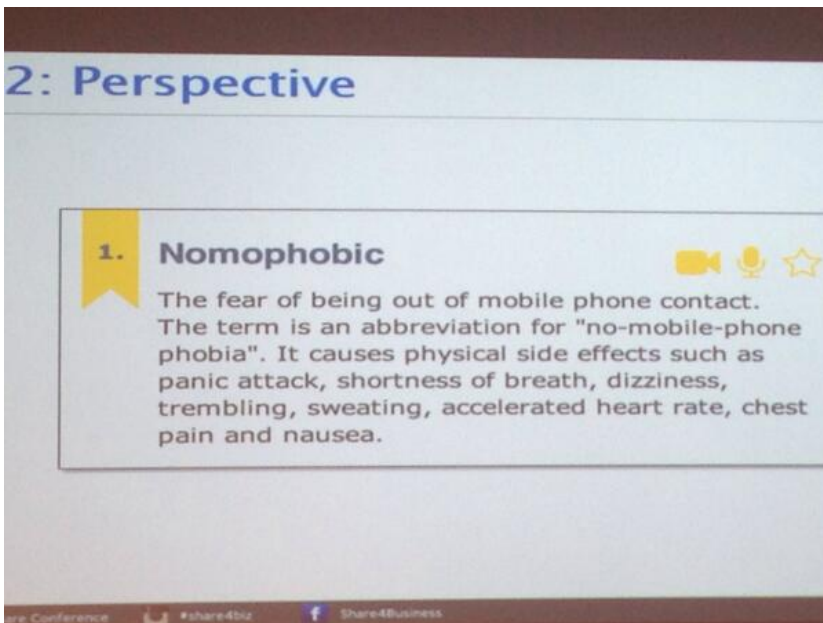
5:04pm @troysgerber Bribes being offered already ? :)

5:09pm @mariewessels Interesting and entertaining presentation. Thanks very much. #share4biz

5:12pm Duet enterprise is prebuilt integration but needs SAP net weaver stack and Sharepoint enterprise. Microsoft and SAP codeveloped. #share4biz



5:55pm What is social business? term "social media" sucks. It's application of social platforms+principles to bus #share4biz <http://t.co/nxMH5HBduK>



5:56pm Are you a Nomophobic? #share4biz <http://t.co/XV2fWMwzpm>

5:58pm Enjoying the craft beer at #share4biz - good call

6:01pm The values that drive successful social engagement on the web are fundamentally opposed to those that make business work #share4biz

6:01pm Openness, transparency, flexibility vs secrets, process, structure and control #share4biz

6:03pm The social era of business has obliged corporations to recognize the humanity and individuality of staff and customers #share4biz

6:04pm We are attempting to solve today's problems with yesterday's solutions and tomorrow's people #share4biz @mikestopforth



6:07pm RT @Intervate: Contract Management - solve your need with #SP2013 don't buy use what you have. #share4biz <http://t.co/zQfeXHGKdz>



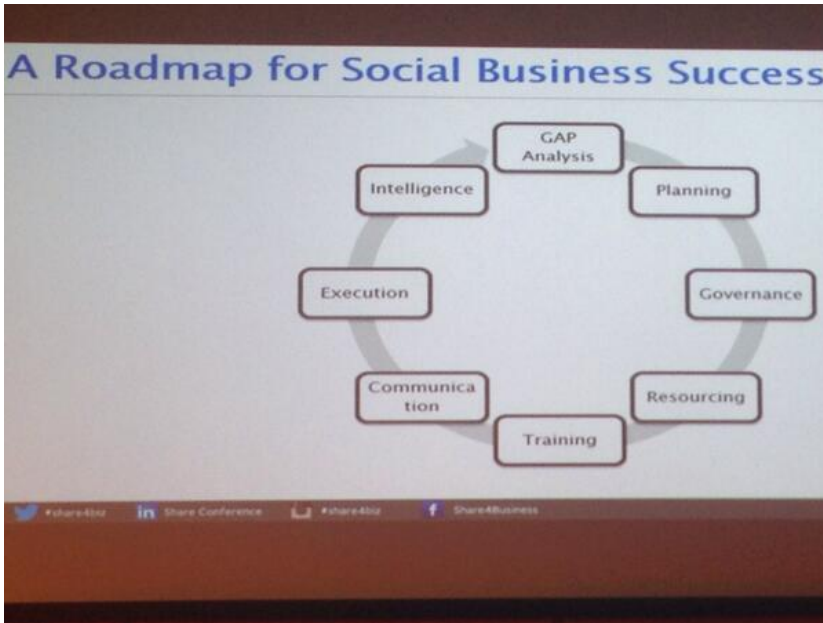
6:07pm RT @stephenwrks: At #share4biz watching @mikestopforth talking #socabiz - awesome point and indeed presentation :) <http://t.co/DTCTDxcMge>

6:09pm We are trying to sell to and employ a generation that thinks fundamentally different to how we do #share4biz

6:10pm Personality or authenticity is one of the few things corporations have left as differentiators. How do we embody that. #share4biz

6:11pm Profit must be a by product of happy people, not at the expense of. #share4biz

6:11pm RT @buckleyplanet: Great presentation by Mike Stopforth from #Cerebra on the social business challenge #share4biz <http://t.co/AfN7ObvGXD>



6:15pm Can't over promise and under deliver. Social engagement doesn't allow this anymore. #share4biz <http://t.co/x6cu00OT61>

6:16pm Companies need to move from "doing social" to "being social" easier said than done #share4biz

6:17pm End of a great presentation from @mikestopforth Thanks for post drinks entertainment. #share4biz

6:19pm All successful case studies of successful social experiences have buy in and understanding from the top. Often disaster initiates #share4biz



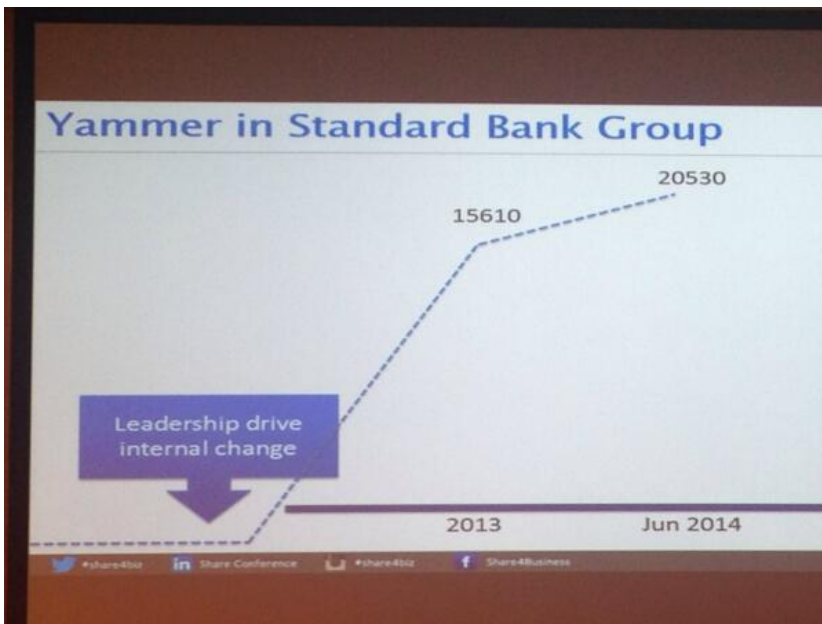
6:22pm Enterprise social collaboration - Bellinda Carreira #share4biz
<http://t.co/4KFU3sSYKb>



6:24pm standard bank using Yammer for internal engagement : some stats on usage #share4biz <http://t.co/2JHmlEv41r>

6:26pm Gartner says the vast majority of social collaboration infinitives fail due to lack of purpose. what is your why? #share4biz

6:26pm RT @Lynn_W49: The cape town guy @troysgerber..is a rock star at presenting contracts management...leverage the tools u have in biz #SharePo...



6:26pm There needs to be leadership endorsement for a change in approach to gain critical mass #share4biz <http://t.co/u7coqhm4ZA>

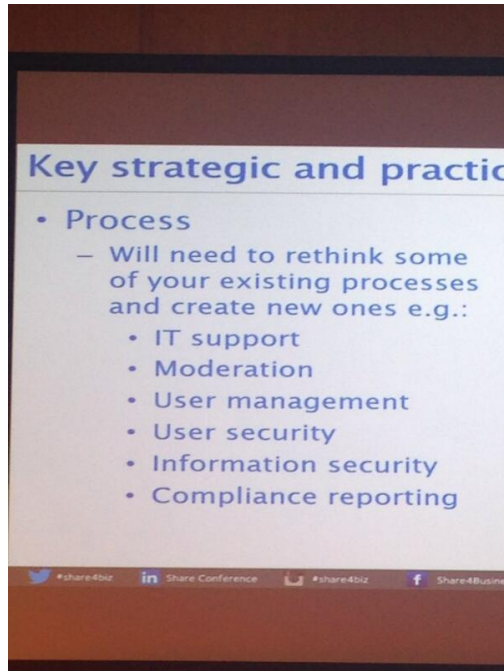
6:29pm Intangible benefits key. Difficult to sell+measure ROI. Social engagement helps change people to make future Products relevant #share4biz



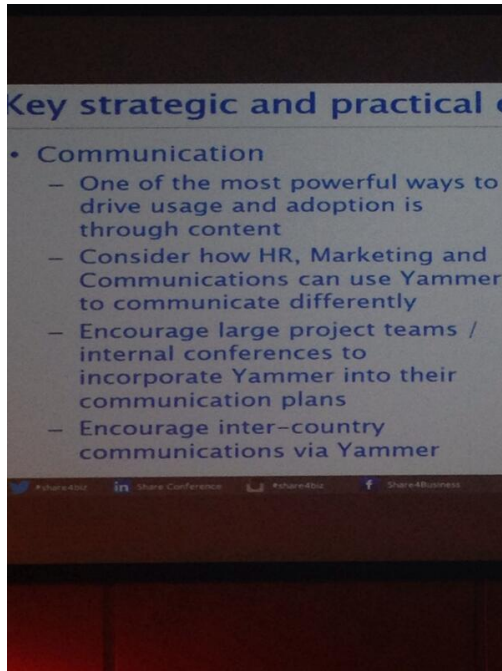
6:32pm Why do social? Deliver on our customer promise. #share4biz
<http://t.co/BAKweNvu7V>

6:33pm Tools have the least impact but form a necessary foundation.
Processes, comms, structure and culture drive the success #share4biz

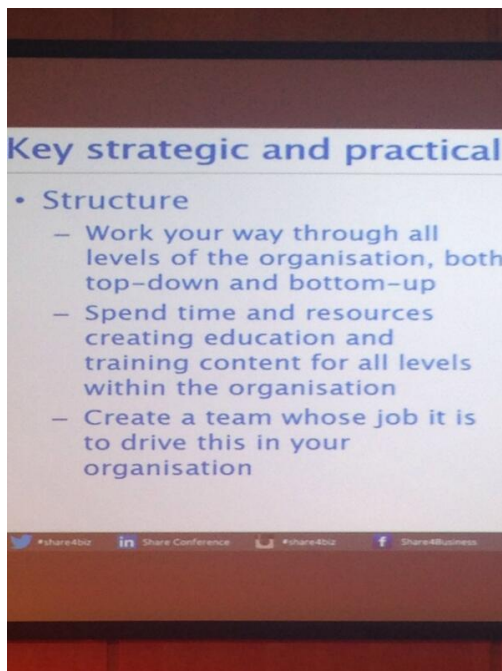
6:35pm What does Yammer do in the Eco system? Duplication dilutes
impact. Understand the right integration between platforms #share4biz



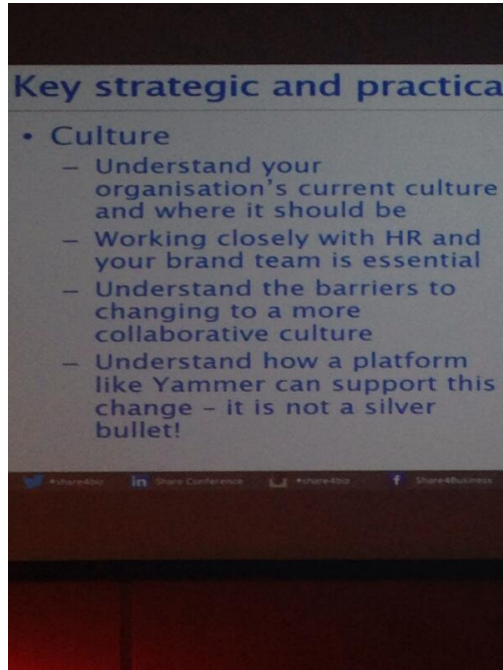
6:37pm Key strategic and practical considerations for processes that need rethinking to support Yammer #share4biz <http://t.co/aFRR7xENAS>



6:38pm Key strategic and practical considerations around Yammer :
Communications #share4biz <http://t.co/JGJZUgTHyV>



6:39pm Key strategic and practical considerations for Yammer - structure #share4biz <http://t.co/a9XdWHGBnZ>



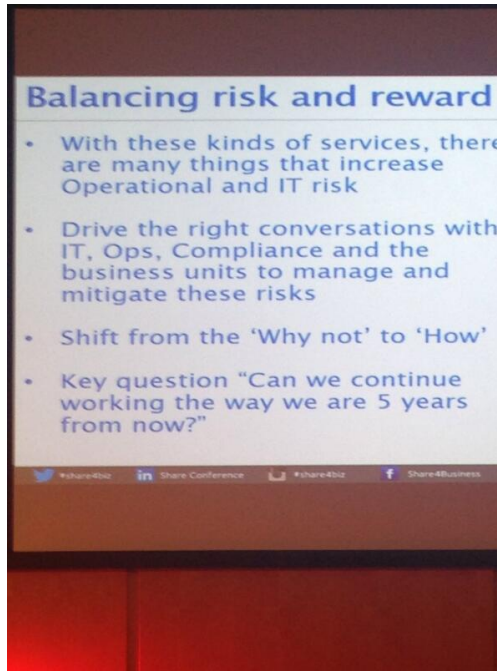
6:41pm Key strategic and practical considerations on Yammer - Culture. fear one of greatest barriers. #share4biz <http://t.co/TiEIZQ8Pj5>



6:42pm Balancing risk and reward. Need to be both agile and consistent Brave and responsible. #share4biz <http://t.co/h5PEb85a4c>



6:44pm RT @stephenwrks: Now @BellindaC talking #yammer #esn at Standard Bank - awesome humility about successes and challenges #share4biz <http://t...>



6:44pm Balancing risk and reward. Business has to take the risk on.
Must do the due diligence and figure out how #share4biz <http://t.co/kgZsJ99txE>



6:45pm Interesting view on what a successful Yammer implementation could look like #share4biz <http://t.co/b2SebEgDDO>

6:46pm thanks @BellindaC for your presentation. Enlightening insight into your Yammer implementation.

6:49pm RT @YourAnonNews: You hear about TOR but VPNs are great for protection too. Here are some services to consider and why. <http://t.co/GeJoe2R...>

6:52pm Censorship of Yammer? Moderators and acceptable use policy with no anonymity gives a large degree of self censorship. #share4biz

Thu Jun 19

10:02am @BellindaC thanks for the refreshing honesty in your presentation.

10:04am Up on stage shortly to kick off day 2 of #share4biz is my fellow prolific tweeter @rwang0 talking on The future of work beyond 2014

10:07am RT @BarryLee82: My presentation now available on @Prezi.
"SharePoint's Step Children Working together" - #Share4Biz <http://t.co/Leolb5NA8n>

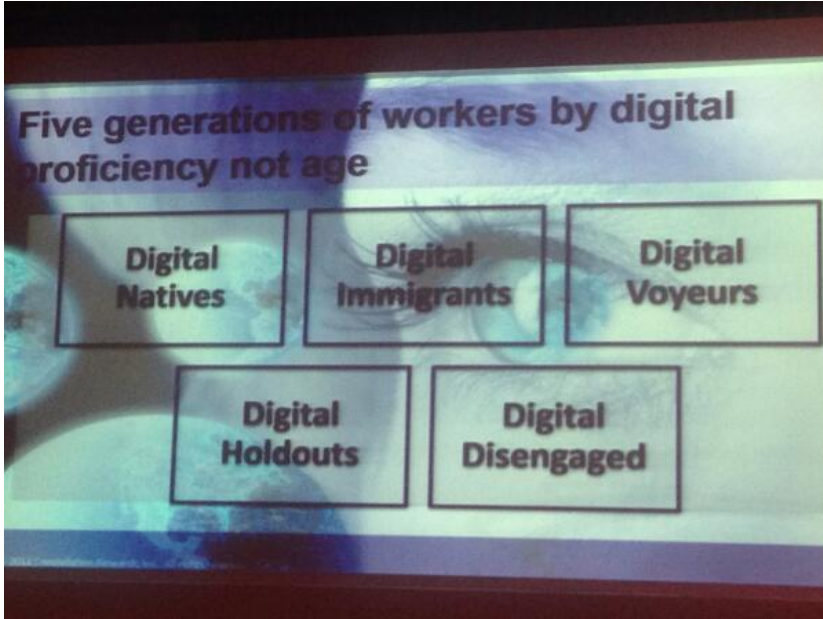


10:07am RT @rwang0: Breakfast. 10 mins to go. #share4biz <http://t.co/4JH7kldDMH>



10:15am Ray up on stage reminding us of the rapid rate of change
@rwang0 #share4biz <http://t.co/QAbN7UacBS>

10:15am RT @downloadboi: Don't miss expert @BarryLee82 's talk at 14:35. #SharepointsStepChildren #share4biz



10:17am Forget generation theory - digital proficiency is what's important. @rwan0 #share4biz <http://t.co/x8FFjYA3cU>

10:17am RT @BronyW: All the things that we do in our personal lives that we can't do at work frustrates us! ~ Ray Wang #share4biz
Statement of the...



10:19am Mobile is not about a device, it's about getting things done in motion. Cloud gives you storage + compute #share4biz <http://t.co/zg2Zs4Nhwq>

10:20am The cloud is the centre for all the innovation that is happening. @rwang0 #share4biz



10:21am Social creates new verbs and experiences that bring people together. In humorous ways too @rwan0 #share4biz <http://t.co/VBtN7mXO6p>

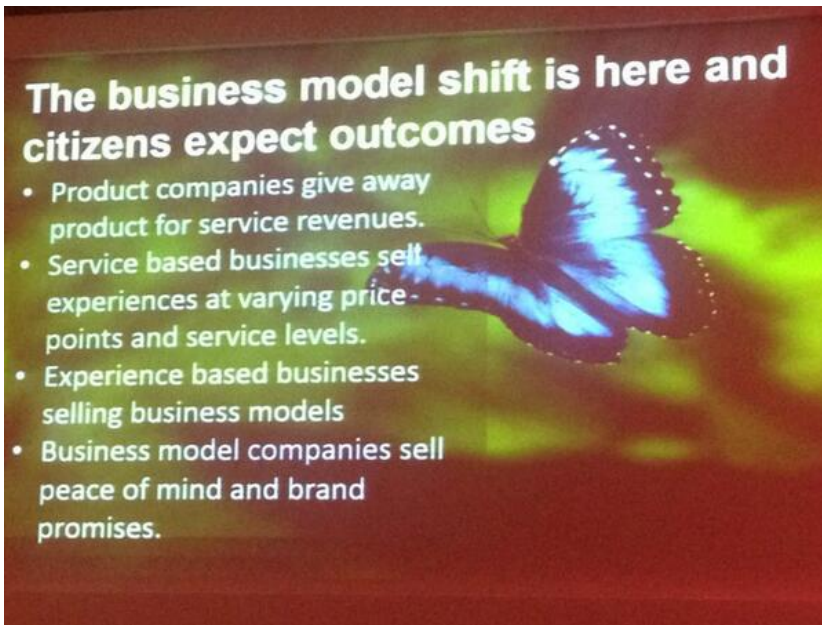
10:22am Digital disruption is more than just tech shift. It's about transforming business models and how we work @rwan0 #share4biz

10:28am 52% of Fortune 500 companies disappeared since 2000 #innovation #share4biz @rwan0

10:28am RT @iBoota: @rwan0 A Day Made of Glass Extended Montage <http://t.co/SJ7M4DhI9q> #share4biz

10:29am We don't sell products anymore. We battle for experience and outcomes. Have to transform business models to achieve this #share4biz @rwan0

10:30am RT @Bei_Ailong: #share4biz @rwan0 speed is not enough.



10:34am Move from selling product to keeping brand promises, requires authenticity that doesn't exist elsewhere #share4biz <http://t.co/OBiYUeBZbZ>

10:35am RT @Karuna: If u sell experiences you are brand building. Authenticity is key. YES! @rwang0 #share4biz #realworldit

10:35am RT @Karuna: @rwang0 is killing it talking about digital disruption. If you aspire to be Biz Solution Architect this is critical knowledge ...

Phase 3: Engagement Systems “Sense and Respond Social”

Elements	Transactional Systems	Engagement Systems
Circa	1950s+	2000+
Design point	Continuous improvement	Sense and respond
Challenge	Massive computing scale	Massive social scale
User experience	Computing based	Interactive
Communication Style	Broadcast dictatorial	Conversational
Speed	Just in time	Real time
Impact and reach	Departmental to corporate silos	Interconnected
Information management	Highly structured records and data	Loosely structured knowledge
Intelligence	Hard coded	Deterministic business rules
Examples	Payroll, ERP, CRM	Social and collaboration software

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10:37am Shift from transactional to engagement systems #share4biz
 @rwang0 <http://t.co/TvwKylYerr>

Phase 4: Experiential Systems “Contextual”

Elements	Engagement Systems	Experiential Systems
Circa	2000+	2010+
Design point	Sense and respond	Agile and flexible
Challenge	Massive social scale	Massive contextual scale
User experience	Interactive	Bionic
Communication Style	Conversational	Role tailored
Speed	Real time	Right time
Impact and reach	Interconnected	Segmented value chains
Information management	Loosely structured knowledge	Immersive streams
Intelligence	Deterministic business rules	Probabilistic pattern based
Examples	Social and collaboration software	Ad networks, loyalty, gamification

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10:38am Now we are moving from engagement to experiential systems
- beyond real time to context aware right time #share4biz <http://t.co/HM2nuyidwQ>

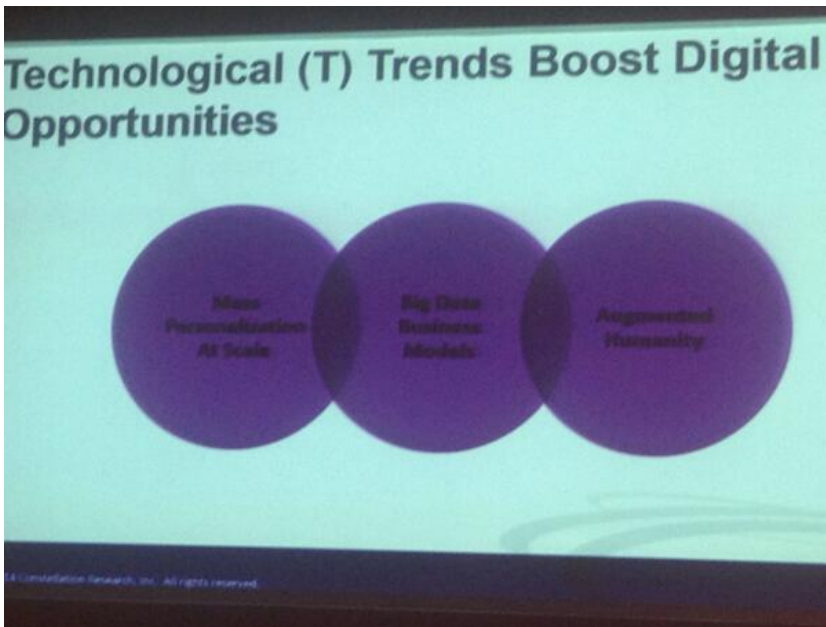
10:38am RT @Karuna: Services deliver outcomes that deliver experiences.. We must understand this to deliver valued to our stakeholders. #share4biz...

10:39am RT @Karuna: Business solution architects must push to teach these ideas to those who want results but don't understand this yet #realworld...

Elements	Experiential Systems Circa 2010+	Mass Personalized Systems Circa 2015+
Circa	2010+	2015+
Design point	Agile and flexible	Intention driven
Challenge	Massive contextual scale	Massive individual scale
User experience	Bionic	Personalized
Communication Style	Role tailored	Sensient
Speed	Right time	Space time continuum
Impact and reach	Segmented value chains	P2P networks
Information management	Immersive streams	Self aware embedded knowledge
Intelligence	Probabilistic pattern based	Predictive
Examples	Ad networks, loyalty, gamification	Decision support, VRM

10:41am Moving beyond 2015 we get to mass personalized systems that are sensient self aware + predictive @rwang0 #share4biz <http://t.co/DKsZheLfgu>

10:45am Would drone deliveries work in South Africa ? Amazon PrimeAir - or would we just shoot the drones down ? #joke @rwang0 #share4biz



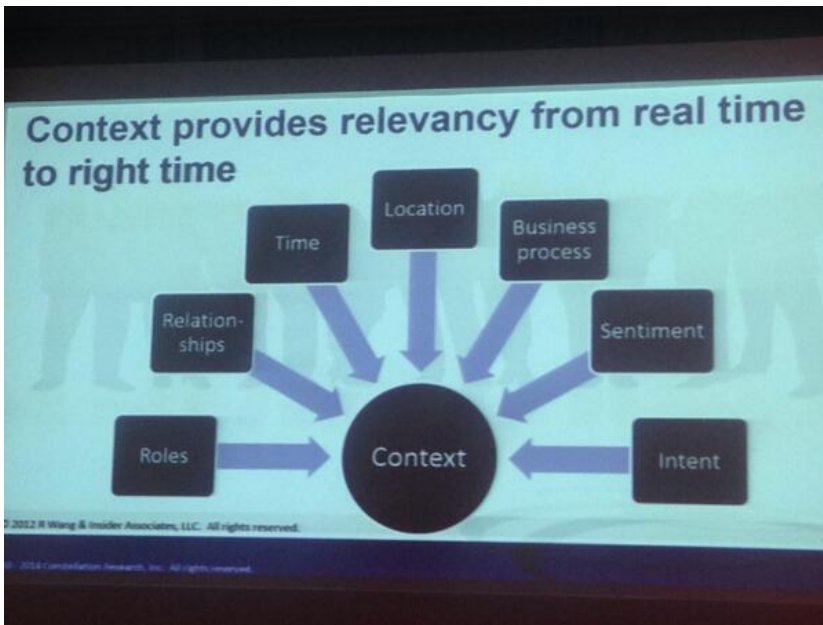
10:46am Tech trends boost digital opps: mass personalization, big data, augmented humanity @rwang0 #share4biz <http://t.co/zfai3ab7o9>

10:46am RT @Karuna: I love digital innovation BUT human qualities need to infuse tech and lead it. Biz is still about people first. #share4biz #re...

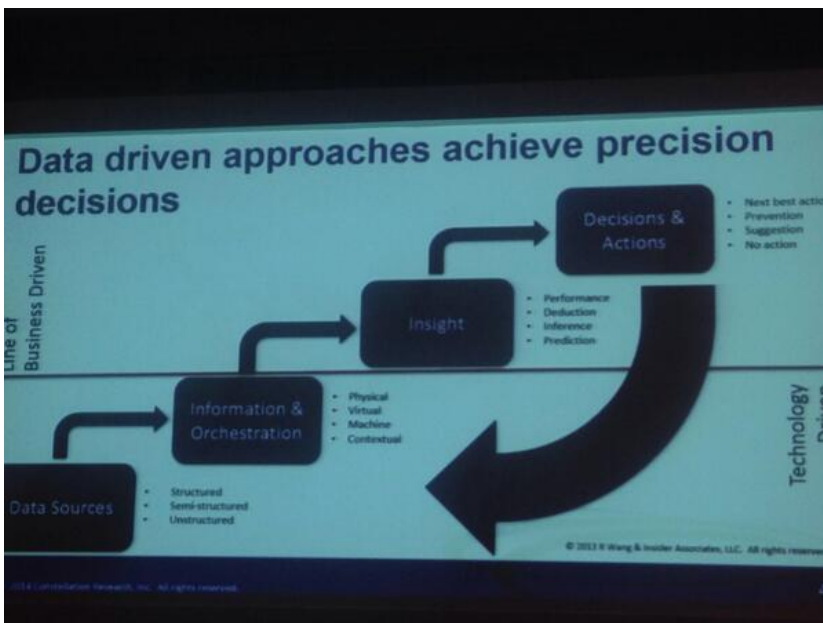
10:46am RT @Gary_Ashby: @Gary_Ashby: Amazon Prime Air @rwang0 <http://t.co/QyA4V2IGm3> #share4biz

10:46am RT @Karuna: Train your soft skills with the same intensity as your digital ones. That makes Biz Solution Architect #share4biz #realworldit...

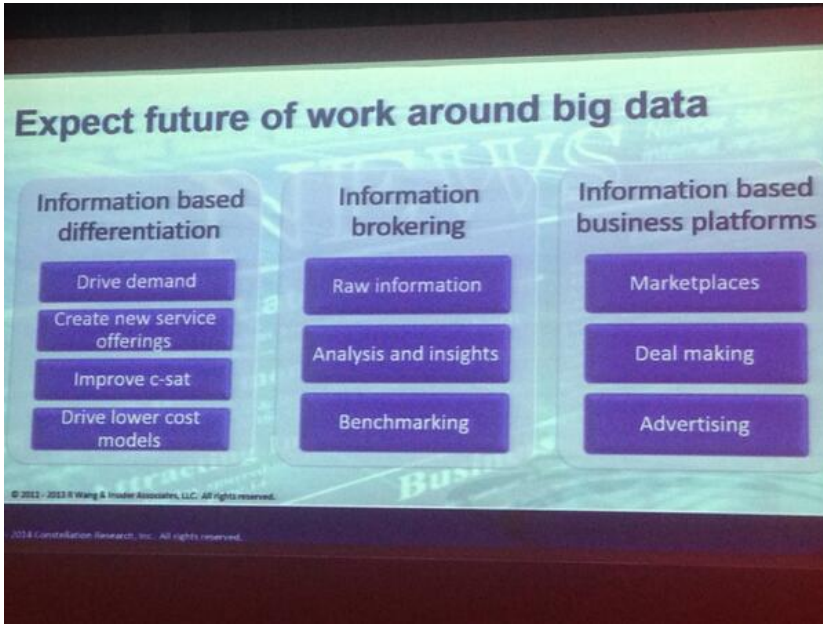
10:47am “@xceltecs: Agenda For the 2nd day of #share4biz. Good-luck to tall of today's Speakers. <http://t.co/PTOnatGxEP>” and to the short ones too



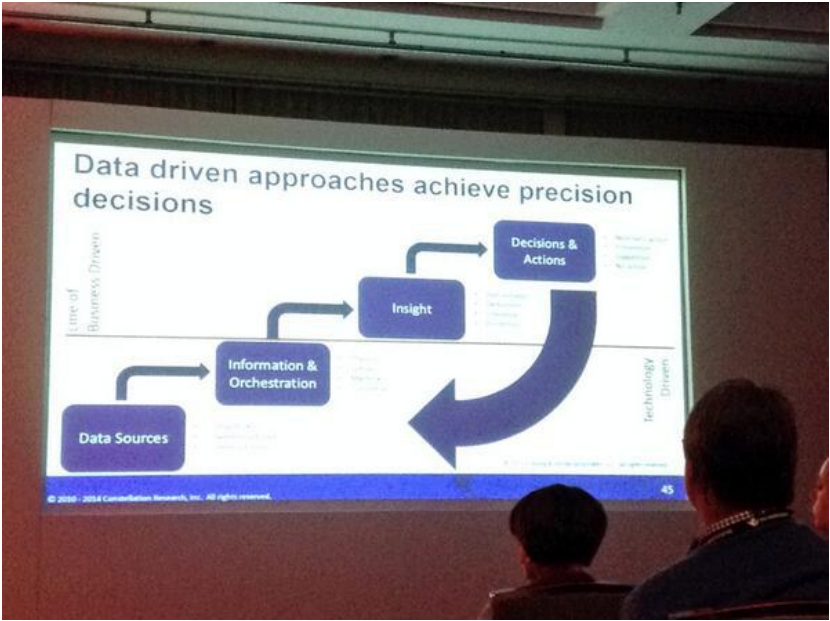
10:49am Context provides relevancy from real time to right time. It's all about improving context. @rwang0 #share4biz <http://t.co/vRuE8KsBFJ>



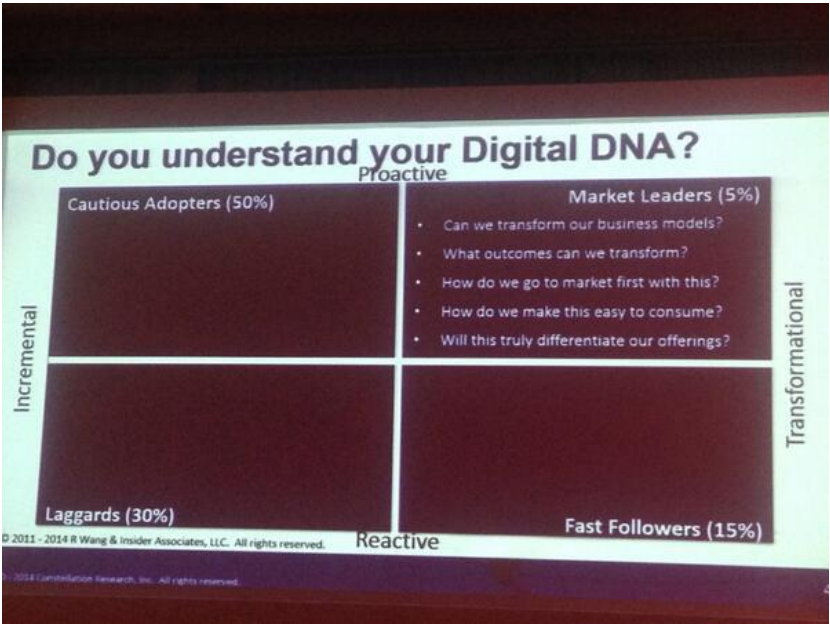
10:50am Data driven approaches achieve precision decisions. Being doing this for 40 years. Is this enough? @rwang0 #share4biz <http://t.co/2W90FnXSD1>



10:52am Expect future of work around big data: information based differentiation, brokering, info based platforms #share4biz <http://t.co/Wpb5G54fN0>



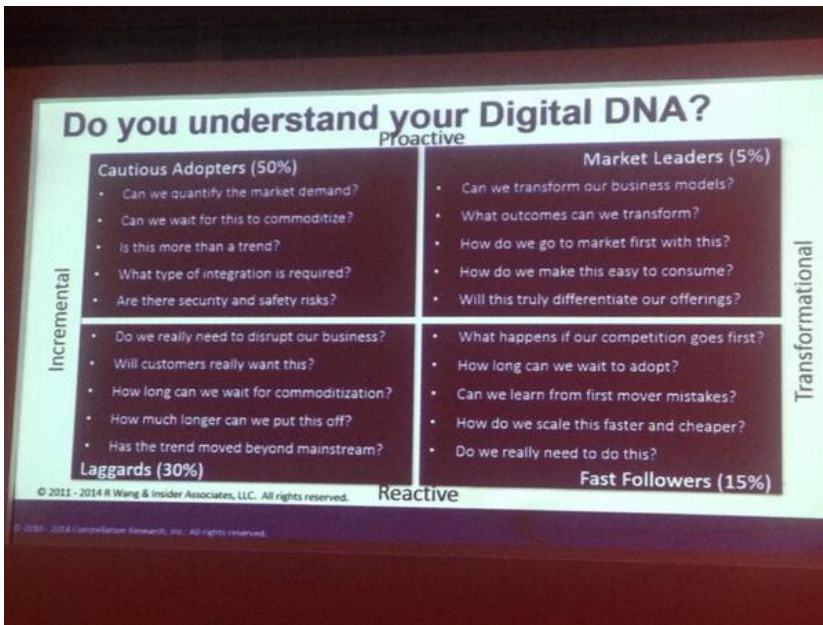
10:52am RT @Gary_Ashby: Data to decisions . #bi
#businessintelligence #share4biz @rwang0 <http://t.co/BOALvdjsTO>



10:57am Do you understand your digital DNA? Are you a market leader ? 5% are. @rwang0 #share4biz <http://t.co/RgyKl86hHt>

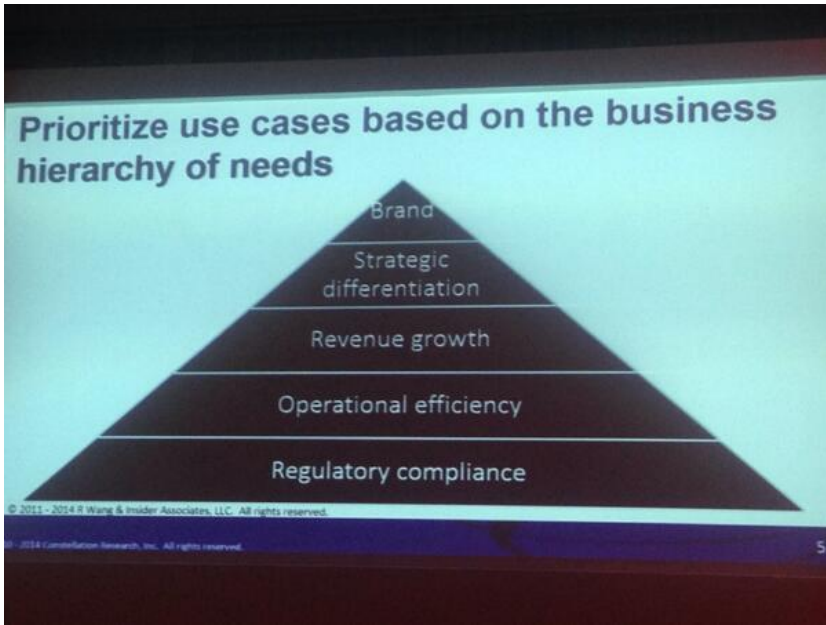
10:58am You don't have to go first. Fast followers make money too. Sony vs Panasonic @rwang0 #share4biz

10:59am Cautious adopters make up 50% of companies. They move to fast followers or go extinct. Laggards get acquired or go bust #share4biz



11:00am Understanding your digital DNA : where do you fit in the model and how are you moving ? @rwang0 #share4biz <http://t.co/KXIXyKngbA>

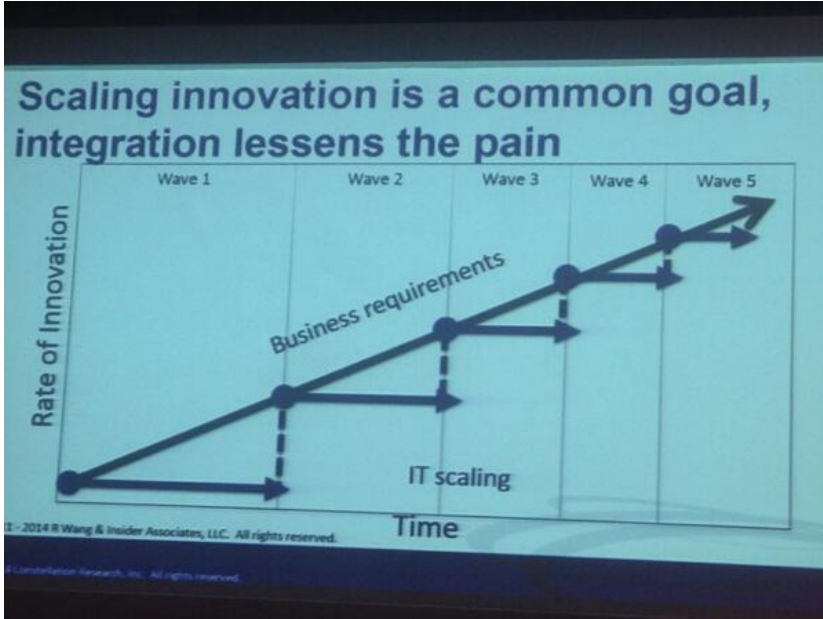
11:01am You need digital artisans in your organization. Are you investing in them? Need culture that promotes authenticity #share4biz



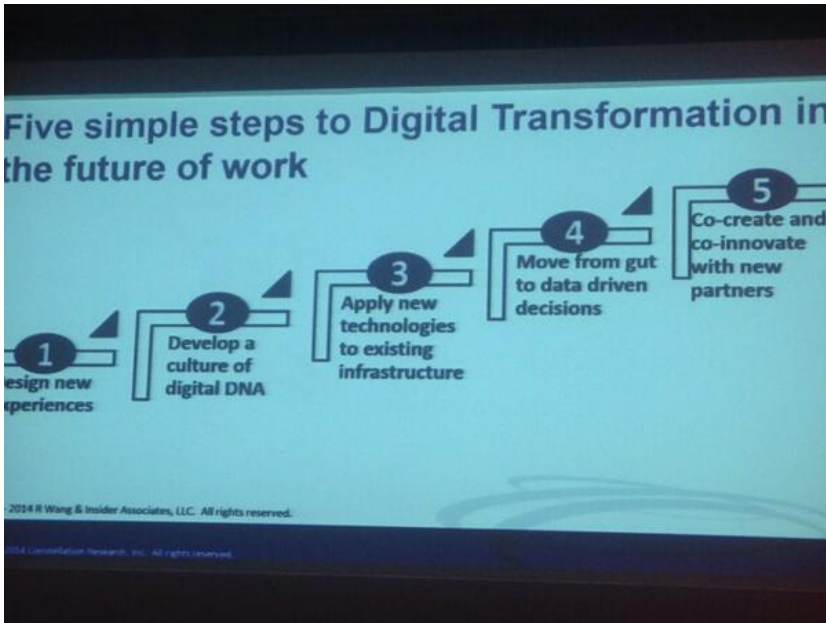
11:04am Corporate take on Maslows hierarchy of needs. Compliance, efficiency, revenue, differentiate, brand #share4biz @rwang0 <http://t.co/ZLJKDgnwr0>



11:06am IT and business collaboration key to digital success: business needs vs IT requirements #share4biz @rwang0 <http://t.co/ZX502vhGeM>



11:08am Scaling innovation is a common path goal, integration lessens pain #share4biz <http://t.co/IJjSU6va7q>



11:08am Five steps to digital transformation in the future of work

@rwang0 #share4biz <http://t.co/8i8SRU9gUV>

11:10am Thanks @rwang0 for an energetic presentation on the future of business #share4biz

11:10am RT @RoesBothma: #Share4Biz Refreshing insights. Wow, where to from here?

11:13am Susan Hanley up on stage talking about the Secrets of Sharepoint user adoption. @rwang0 is a hard act to follow #share4biz

11:14am Do we really care about user adoption? Stats of page visits? Reaching full business potential +delivering results is what matters #share4biz

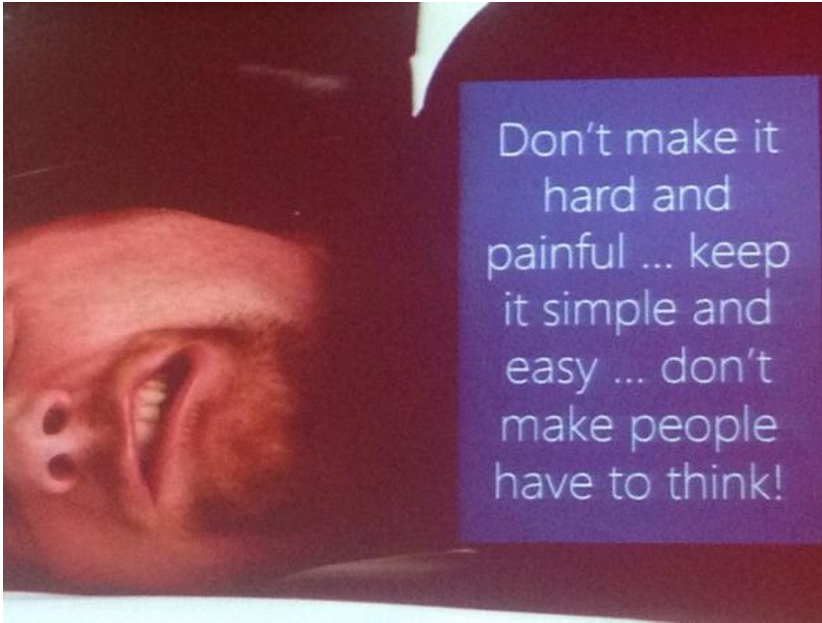


11:17am Build it, takes time, must be something in it for the user, must be worth adopting #share4biz <http://t.co/dSpnKIaNU>

11:17am Solutions that address peoples problems in a specific role will be much more successful. Doesn't news to be pretty #share4biz

11:18am RT @Bei_Ailong: #share4biz @susanhanley it's personal. So answer users needs to get adoption.

11:18am RT @Gary_Ashby: Adoptable solutions solve problems.
#share4biz @susanhanley



11:19am Keep solutions simple. Don't make people have to think. Best solution doesn't need training. @susanhanley #share4biz <http://t.co/VkBKDx0N7d>

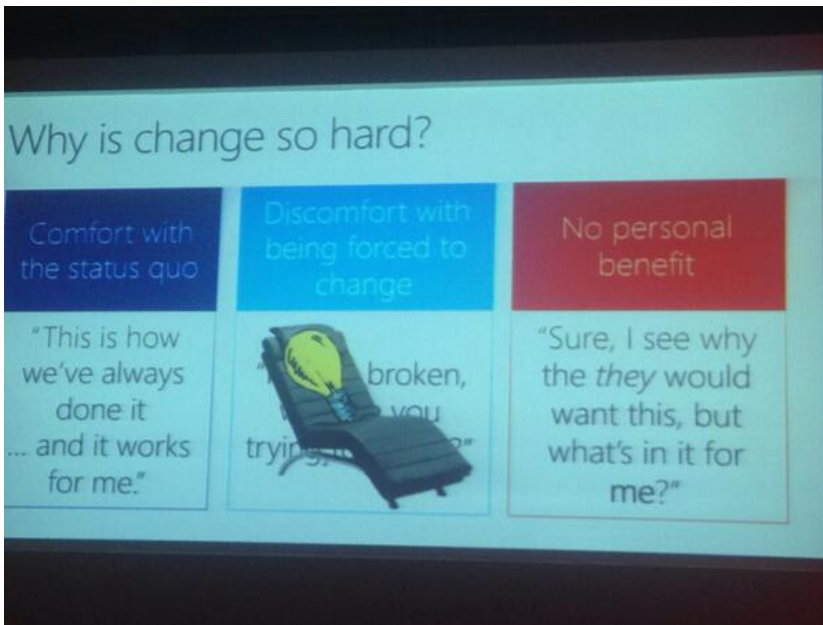
11:19am RT @tracyvds: Secret #3 : It's personal!! (I cannot say it enough!) @susanhanley #Share4Biz



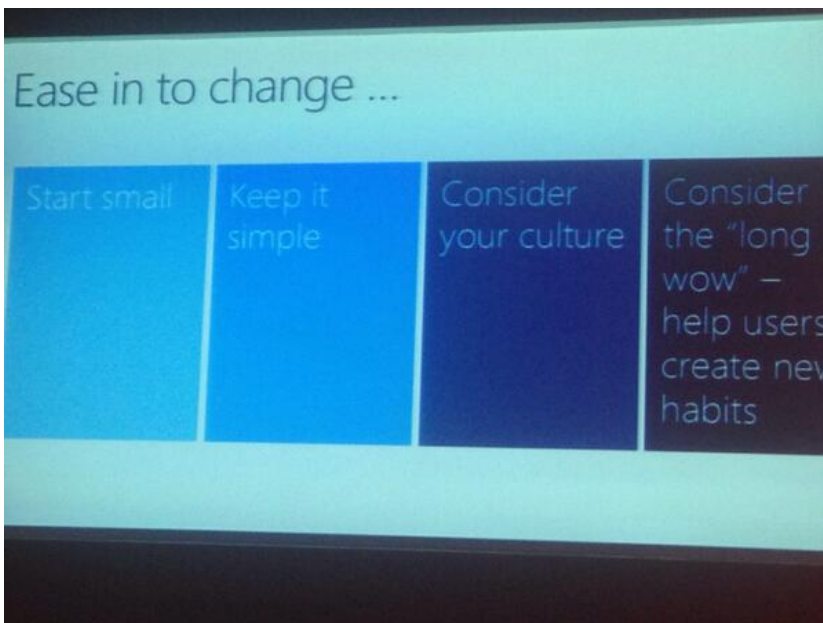
11:20am Why is it difficult to adopt new collaboration technologies?

@susanhanley #share4biz <http://t.co/CyBw4acdLm>

11:21am Change is good. You go first. @susanhanley Need to accept change is really hard and work at it #share4biz



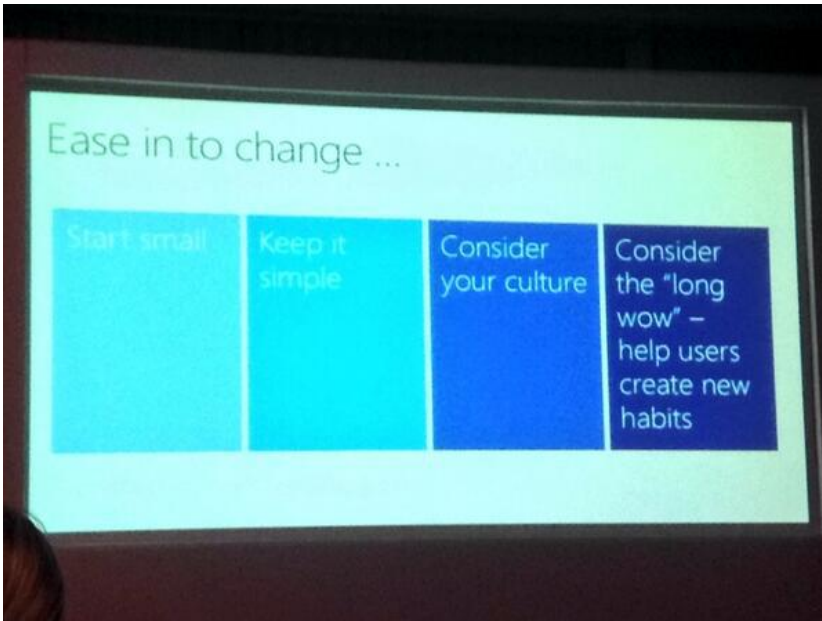
11:22am Why is change so hard? Make sure people know what is in it for them #share4biz <http://t.co/uHr4U4vtam>



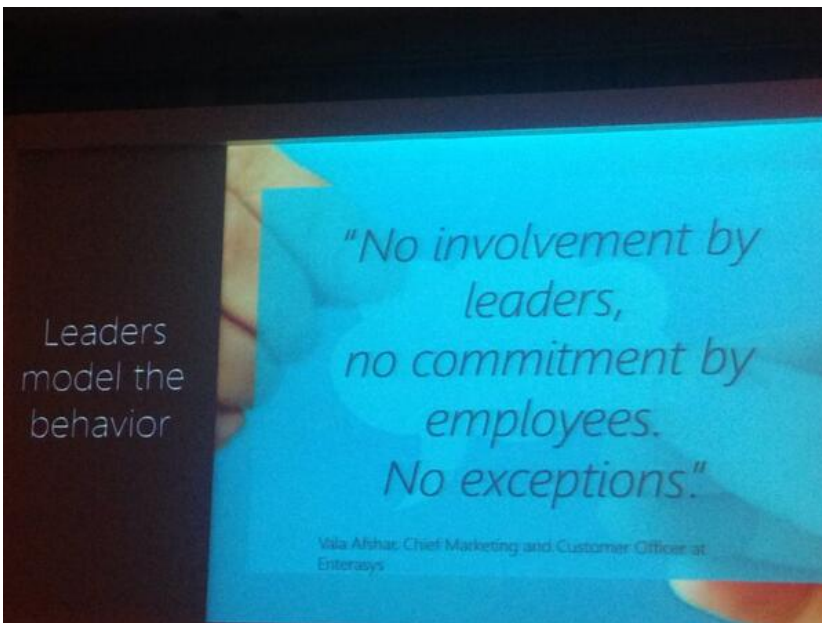
11:23am Start small, keep simple, culture, help users create new habits
@susanhanley #share4biz <http://t.co/XhIrlAoYFK>



11:24am RT @SharePTJasper: @susanhanley talking at #share4biz
about adoption <http://t.co/c6vHwFyE2v>



11:24am RT @Gary_Ashby: Ease into change. It takes 66 days to develop a habit. #share4biz @susanhanley <http://t.co/L7VY7Oj0by>



11:26am To get solution adopted need helpers. No involvement from leaders, no employee commitment, no exceptions #share4biz <http://t.co/pO8UNRmzJ6>

11:26am RT @RoesBothma: #Share4Biz The other statement " Change is good, but who will pay for IT"

11:29am As part of the adoption strategy you need to "find your Mikey" and engage them. They live everywhere. @susanhanley #share4biz #keyinfluencer

11:30am RT @rwan0: MyPOV: Smart outlook rule for adoption. If email fr internal came w/ attachment, tell them you won't read unless a link is sent...

11:30am RT @Gary_Ashby: Life cereal: Mikey likes it! #share4biz @susanhanley <http://t.co/awHmaq7Poo>

11:34am Purpose of training is to make users comfortable. Don't assume anything is intuitive. Solution designers must engage users. #share4biz

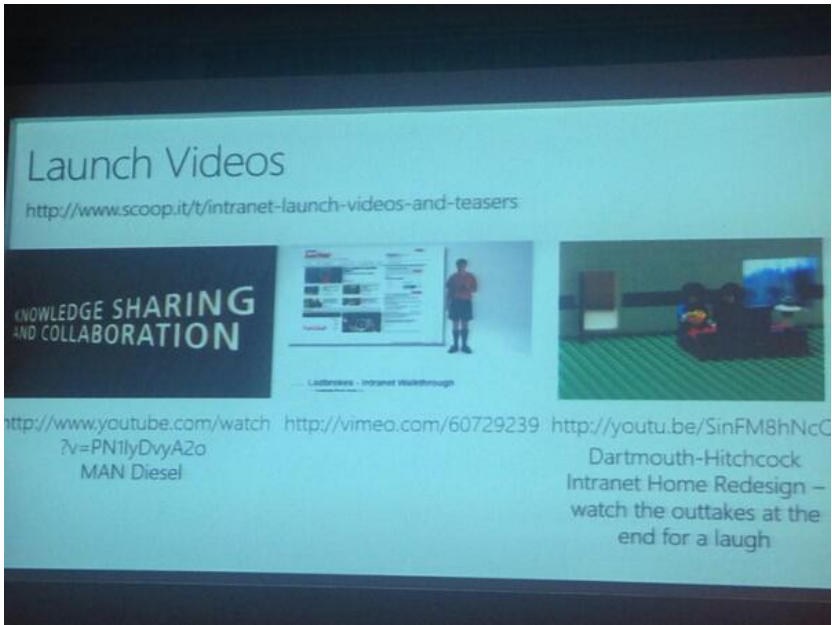
11:34am RT @rwan0: Here's the @linkedin profile for @susanhanley <http://t.co/eUj5wXdv73> #share4biz



11:35am A training roadmap for comfort via @susanhanley #share4biz
<http://t.co/QxpGbGkZ5D>

11:37am Launch ideas that worked .. Mostly : a birth announcement for the intranet, with little announcement notes and embossed chocolate #share4biz

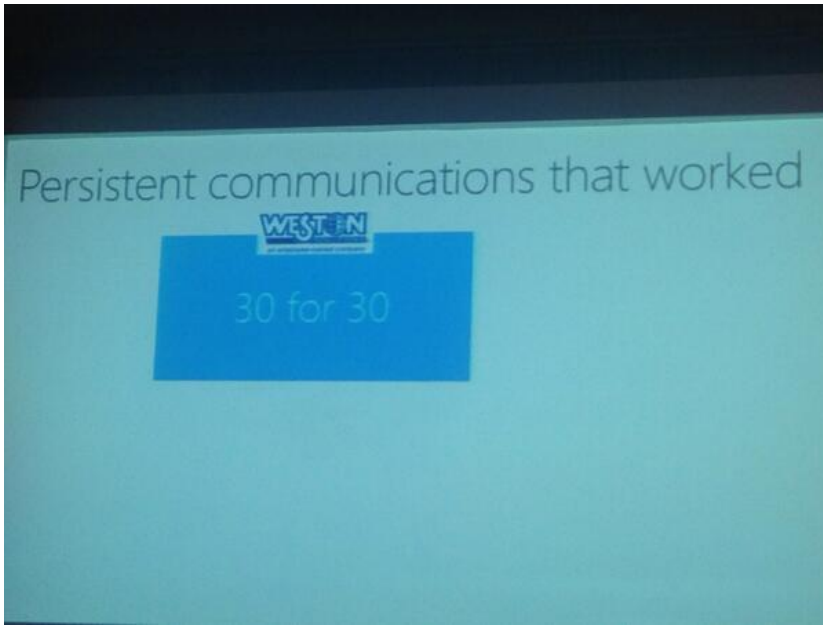
11:38am RT @SharePTJasper: @susanhanley is the queen of SharePoint adoption. One of the best presentations I have seen about user adoption. #share4...



11:45am If you are thinking of doing a launch video? Go look here.

Wonderful collection of them via @susanhanley #share4biz <http://t.co/CCs3RutxJw>

11:46am When making a video the hardest part is the creative. There are many great examples available, pick one and start filming #share4biz



11:48am 30 for 30 : give us 30m in team meeting we tell you 30 things you didn't know #reinforcement #share4biz @susanhanley <http://t.co/2P1BcEC408>

11:49am Teach your staff "how to search effectively" works on Sharepoint plus gives them real life (Googling) skills via @susanhanley #share4biz



11:51am Food works. Offer free food word gets around people will come. Cross cultural. Via @susanhanley #share4biz <http://t.co/P7h3nv5L1m>



11:51am Great ideas for a communications plan. "tip of the day" must change daily! Via @susanhanley #share4biz <http://t.co/23jWR1uvCx>

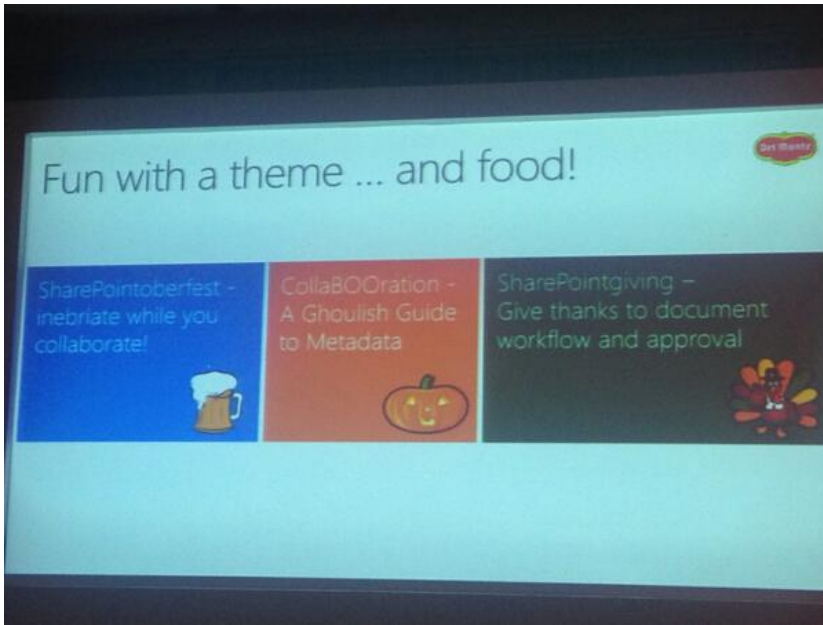


11:56am Support: seed evangelists, plan ongoing support, make sure help desk prepared Via @susanhanley #share4biz <http://t.co/ldvbSuOCN8>

11:56am RT @rwan0: QOTD: technical engineering term POOMA (pulled it out of my ass) #share4biz



11:57am Success breeds success. Evangelise the stories. Via @susanhanley #share4biz <http://t.co/ISPbkV0gZb>

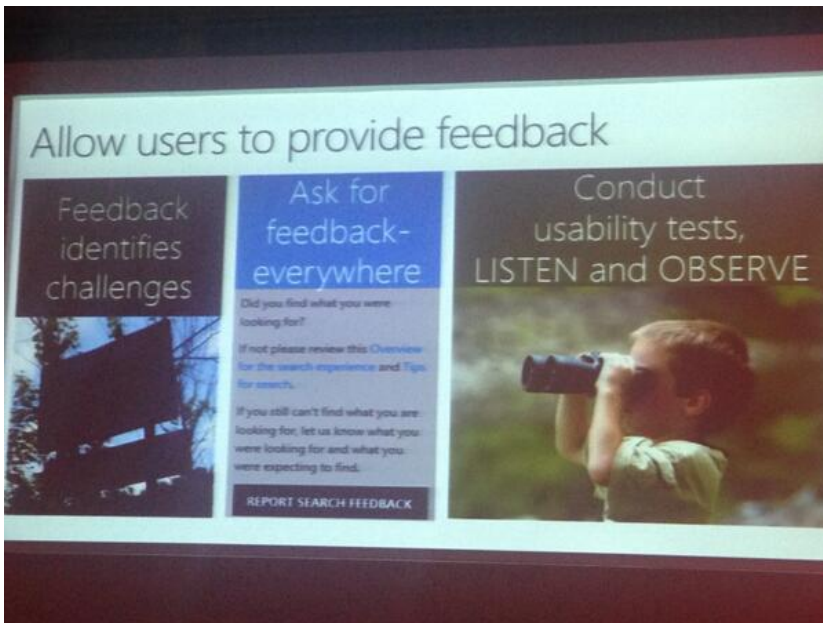


11:59am Incentives and rewards help kick start adoption. With food. via
@susanhanley #share4biz <http://t.co/Iurrt5kN9K>

11:59am RT @tracyvds: #POOMA #PUMA Bwahahaha
@susanhanley. You're a funny girl! #Share4Biz



12:00pm RT @rwang0: MyPOV: cool ideas from @delmonte in improving @sharepoint adoption #share4biz <http://t.co/N6orjyxW8A>



12:02pm Allow user feedback. Ask for it everywhere. Search results page:give tips ask feedback via @susanhanley #share4biz <http://t.co/fxcguOj2mC>

12:03pm Users when asked say "everything is fine" but when you watch them can see they are struggling. Spend time in their environment #share4biz

12:05pm Thanks @susanhanley for a very insightful presentation filled with useful little nuggets and sharp ideas #share4biz

12:41pm Authenticity real transparent intelligent speedy artist non conformist #share4biz



12:42pm The audience tied up in woollie knots with @veroniquepalmer at #share4biz. Unravelling your Sharepoint mess <http://t.co/PywLVw0IP6>



12:45pm How to fix a broken Sharepoint - @VeroniquePalmer
#share4biz <http://t.co/igHvsdqBwB>

12:46pm RT @BarryLee82: @SharePTJasper #metadata, Managed
Metadata #Taxonomy, #Folksonomy, filtered views - Functionality all
users should get to k...



12:46pm RT @RoesBothma: #Share4Biz <http://t.co/htoHLznCg7>

12:46pm “@RoesBothma: #Share4Biz Session with a crazy woman with wool. Veronique Palmer” @VeroniquePalmer

12:51pm It can take five years to put in place an effective Sharepoint environment. Does the plan cover that period? Own + Execute
@VeroniquePalmer

12:51pm RT @RoesBothma: #Share4Biz Veronique = > Analyze and be brave with the info that you received.

12:54pm Needing to find resources to justify a Sharepoint cleanup? Justify with real facts and numbers proving wastage and savings
#share4biz

12:58pm Sharepoint is a disruptive technology and few people have figured out exactly how to use it. Grass roots movements can work
#share4biz

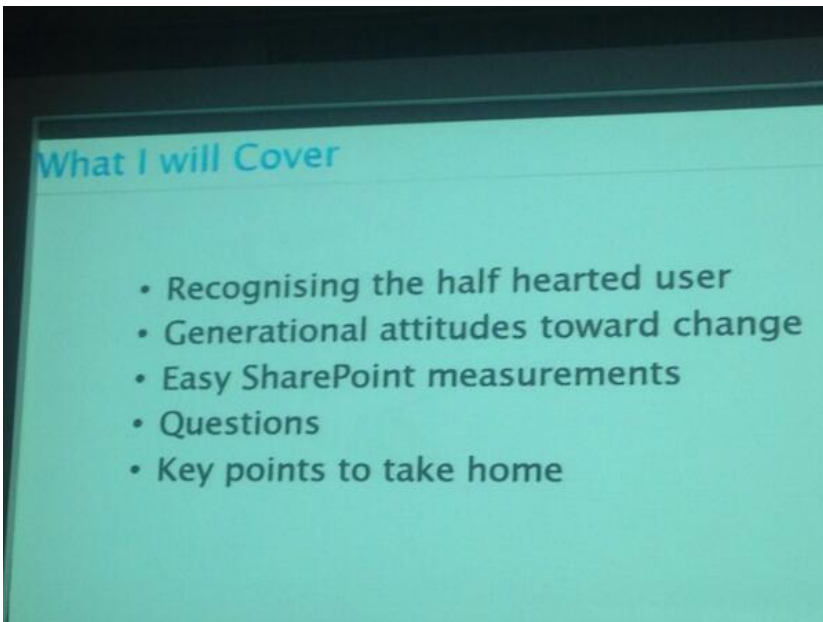
1:14pm The question is not to train or not to train, the question is how to train - Donna French #share4biz

1:14pm RT @Gary_Ashby: Explicit knowledge is only the tip of the iceberg. Tacit knowledge is the rest of the iceberg. #knowledge #km
#share4biz @r...

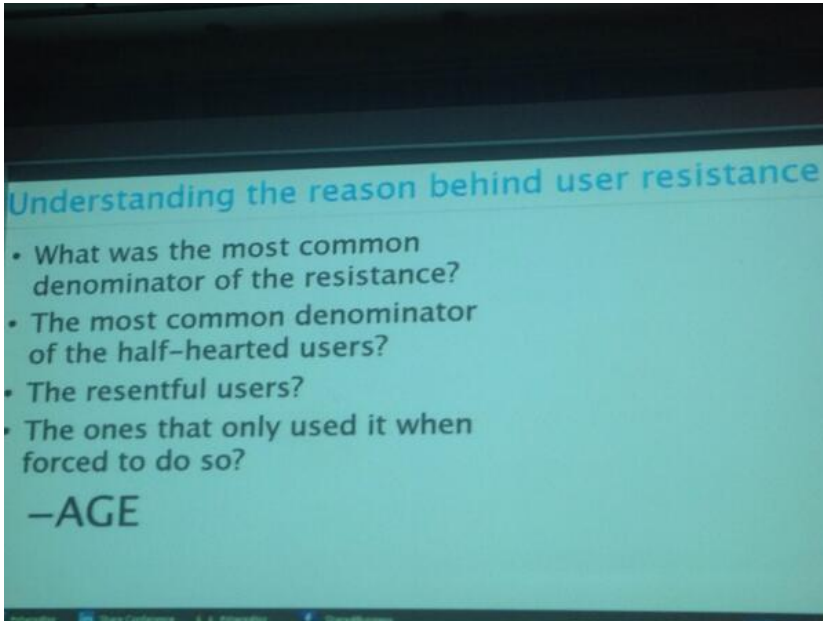


1:14pm RT @BarryLee82: As tedious as it is, Training is imperative but it's about empowering!! @BobLarrivee #share4biz <http://t.co/CcjzSwNfvd>

1:16pm It is no secret that outright user adoption is critical to the success of any project #share4biz



1:18pm How do you recognize and deal with the resentful half hearted user (leader of the resistance)? #share4biz <http://t.co/4nU6mgfom9>

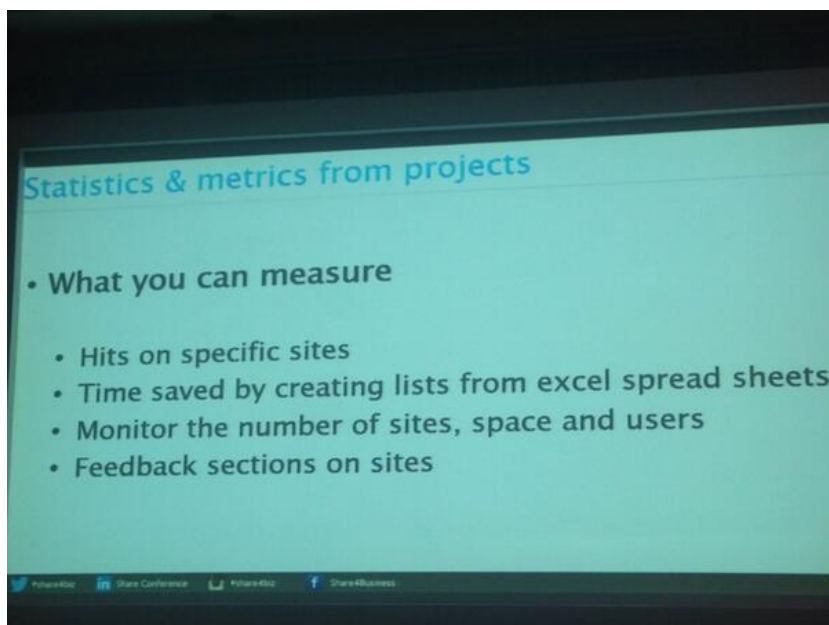


1:19pm The common denominator between resistant users of various natures? Age #share4biz <http://t.co/OpDO2dJDxE>

1:20pm RT @Gary_Ashby: To start with an audit of km. qualitative and quantitative. Results - baseline and benchmark. #share4biz Roland Wagner #km

1:20pm RT @Bei_Ailong: #share4biz Donna French age is probably a common denominator of change.

1:24pm Know what matters to your users. Pay attention and listen to them. Make their lives easier. Connect them. Via Donna French #share4biz



1:25pm Statistics and metrics that matter? Hits, time saving, metrics, feedback #share4biz <http://t.co/Uoew8CU2rU>

1:32pm Empower and support your followers. Don't leave them out in the cold until they can thrive on their own. Via Donna French #share4biz

1:32pm RT @Gary_Ashby: How to extract tacit knowledge? Rewards via HR. lessons learnt POST projects. Interviews. All is recorded on SP #share4biz ...

1:32pm RT @Gary_Ashby: Key metrics WRT #km? Understand the needs from discussions. Those become your metrics. #share4biz Roland Wagner #km

1:32pm RT @Gary_Ashby: ROI calculation on #KM ? Measure the impact of time saving from previous projects. #share4biz Roland Wagner #km

1:40pm Listening to Louis Zulli Jr speaking on how to make sure your solutions aren't wasted #share4biz

1:46pm Create a shared vision to get buy in from the community.
Document it and share with key decision makers. Involve them. @lzulli
#share4biz

1:46pm RT @NazParker01: Just been interviewed by @karuana
for her #Microsoft #Channel9 Video Show on the #Share4Biz ZA
#SharePoint Conference

1:48pm RT @Bei_Ailong: #share4biz correy Sutherland. Humans like
to sort buttons

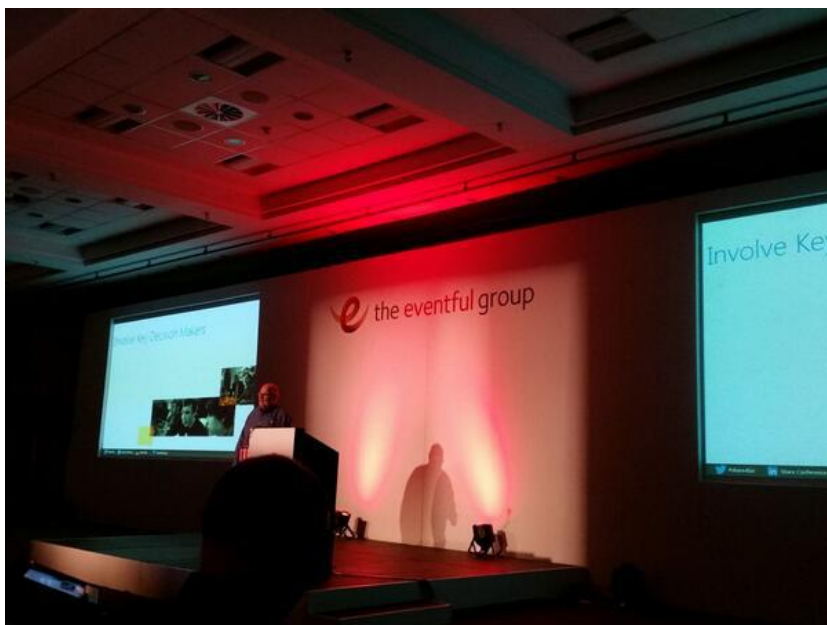
1:48pm RT @Bei_Ailong: #Share4biz the award for best dramatic
presentation goes to correy Sutherland.

1:48pm RT @RoesBothma: #Share4Biz Figure out what is your core
business, make all support functions successful = make the business
successful.

1:50pm Put your end users first. Identify them and walk in their shoes.
Help them to work smarter. @lzulli #share4biz

1:51pm It's not how many hours you work but how you work during
those hours @lzulli #share4biz

1:51pm RT @Gary_Ashby: The Document Owners know the taxonomy
of the document best! Correy Sutherland Knowledge Manager at
NERSA <https://t.co/Bw3FG...>



1:52pm RT @jvddijk: Most inspiring teacher I've met in 15 years.

#share4biz #sharepoint ShareConference2014 <http://t.co/LXXReD5axg>

1:54pm Users don't want to have to read lots to do simple tasks. Quick access through large icons streamlines experience @lzulli #share4biz

1:54pm RT @SharePTJasper: #Share4Biz SharePoint Online Friend or Foe slide deck is available <http://t.co/dYjftVwWII>

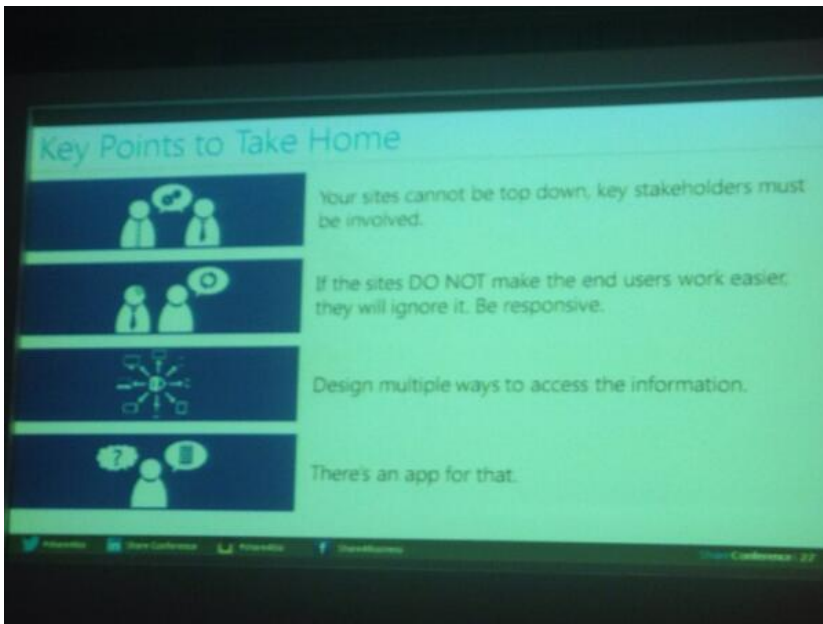
1:55pm RT @Gary_Ashby: Extracting meaning from content is not as simple as assigning auto tags by the location of a document. Correy Southerland #...

1:56pm Identify your most frustrated users and make systems easy for them to use then all will benefit and be happy @lzulli #share4biz

1:56pm RT @Gary_Ashby: If your taxonomy is PERCEIVED as a burden, it is one! Correy Sutherland Knowledge Manager at NERSA <https://t.co/VLOeYFTPxq> ...

2:00pm Making data accessible in easy to use ways will result in systems being used. Avoid IT naming and provide user friendly naming.
#share4biz

2:00pm @VeroniquePalmer @RoesBothma Certainly kept people engaged and just a little tied up :)

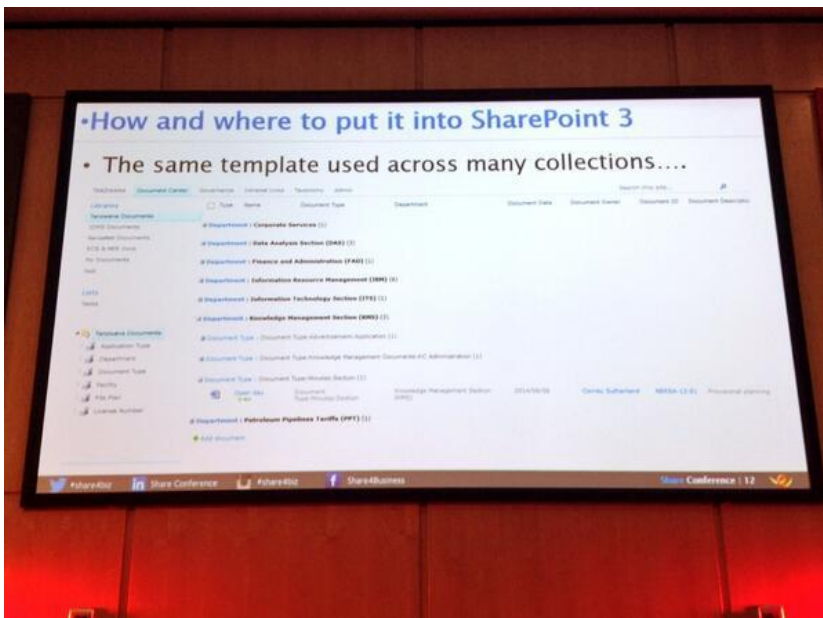


2:04pm Key take home points from @lzulli : users first, work easier, multiple ways to access, app for that #share4biz <http://t.co/OrcbgosFsj>

2:04pm RT @share4business: Don't forget to hand in your evaluation form after the last session and collect your USB with all the presentations #sh...



2:06pm RT @Gary_Ashby: Create a document profile. Correy Sutherland Knowledge Manager at NERSA <https://t.co/Bw3FG5jPPx> #share4biz <http://t.co/bsrM...>



2:08pm RT @Gary_Ashby: Making it easy for the customers to link the taxonomy to their documents. Correy Sutherland #share4biz <http://t.co/rqXr3Kiu...>

2:09pm Designing processes with flow charts and the business steps in a logical flow approved by users is always first step @lzulli #share4biz

2:11pm Thanks @lzulli for attending and sharing at #share4biz - has been most interesting.

3:47pm RT @Gary_Ashby: Data protection .. #popi <http://t.co/EYodXwIjND> #share4biz

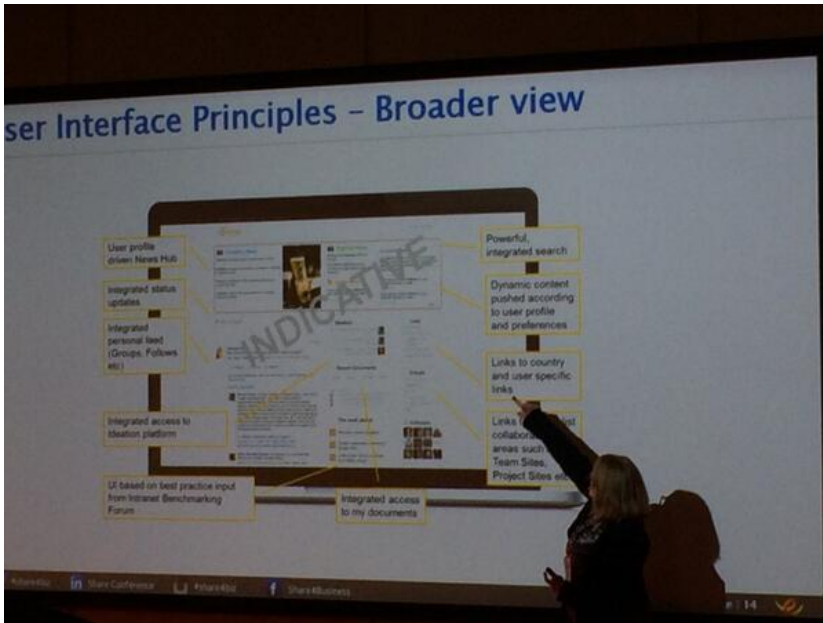
3:47pm RT @Gary_Ashby: "Google says they will know you better than you spouse." #share4biz

3:47pm RT @buckleyplanet: Overheard at #Share4Biz "Managing 3500 team sites is an impossible task." I beg to differ-Use @Metalogix ControlPoint ht...

3:47pm RT @Bei_Ailong: #share4biz Rowena says focus on business not the tool. Don't call it #SharePoint or #Yammer Branding is so important.

3:47pm RT @rwang0: MyPOV: @yammer appeals to biz users as @sharepoint appeals to tech side. #share4biz

3:47pm RT @Bei_Ailong: #share4biz one of the themes and again in Rowena's preso is leadership usage drives adoption.

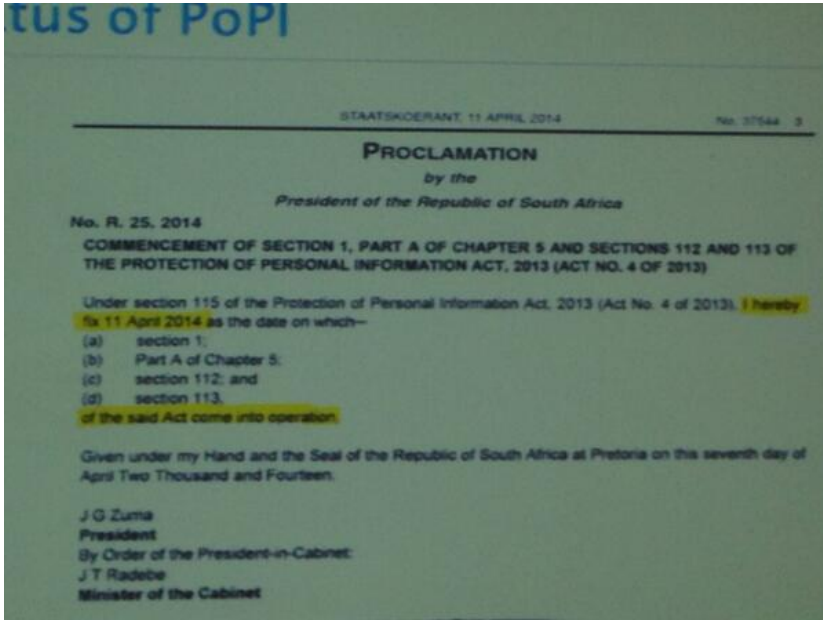


3:47pm RT @rwang0: MyPOV: role based contextual examples if user interface @sharepoint #share4biz <http://t.co/h2Gex7G3Rp>

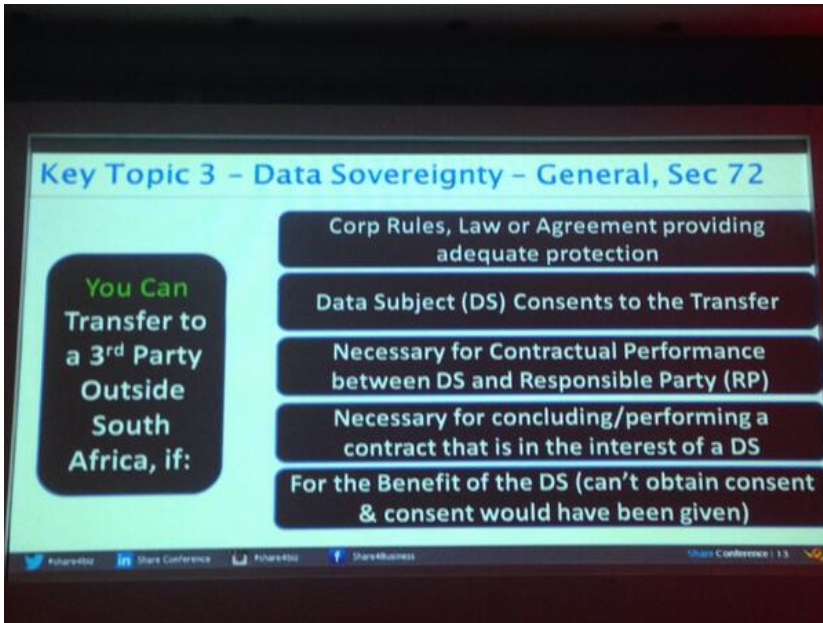


3:48pm RT @Gary_Ashby: “@SadiaAbsalom: Barry Lee Lodewyk sharing new Sanlam branding #share4biz <http://t.co/nVuANesCDB>” @sanlam

3:49pm Our information is valuable. It is time we start seeing it as valuable. Via Theo Watson #share4biz



3:50pm POPI is enacted. It valid legislation. 11 April 2014 a proclamation was signed giving some sections life #share4biz <http://t.co/BU4xWcWwHh>



3:52pm Can we take data offshore under POPI? Yes we can under certain conditions. Section 72 : Must protect it. #share4biz <http://t.co/i37lHcTHO9>



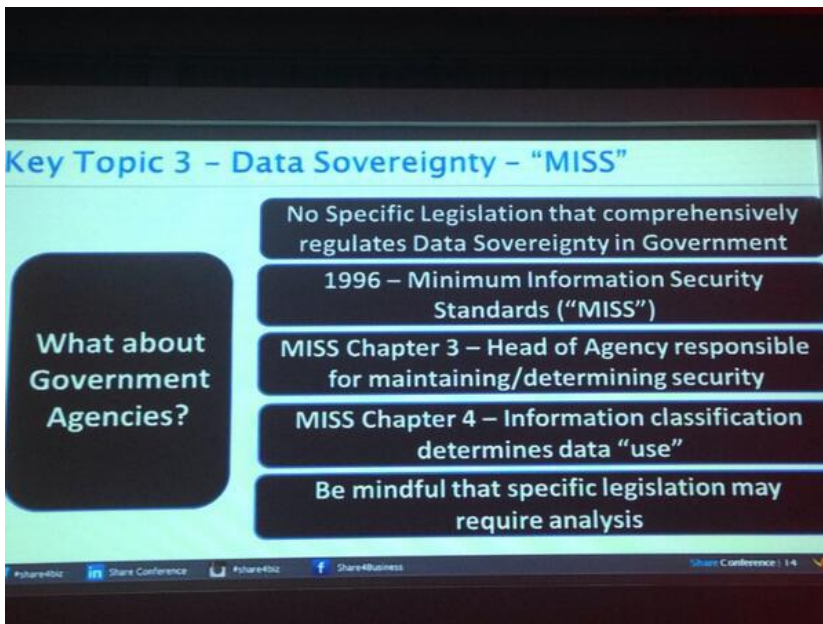
3:52pm RT @jvddijk: Those Sharepoint step children working together.
#share4biz #SharePoint <http://t.co/dh3tQeuYZK>

3:53pm You can always request consent from the data subject and if
given offshoring of data is no problem #popi #share4biz

3:54pm Under POPI we are all data subjects. POPI covers personal
information only. Companies also fall into data subjects+get protection
#share4biz

3:56pm There are 8 conditions that set out how personal information is
received processed disseminated and destroyed. #share4biz

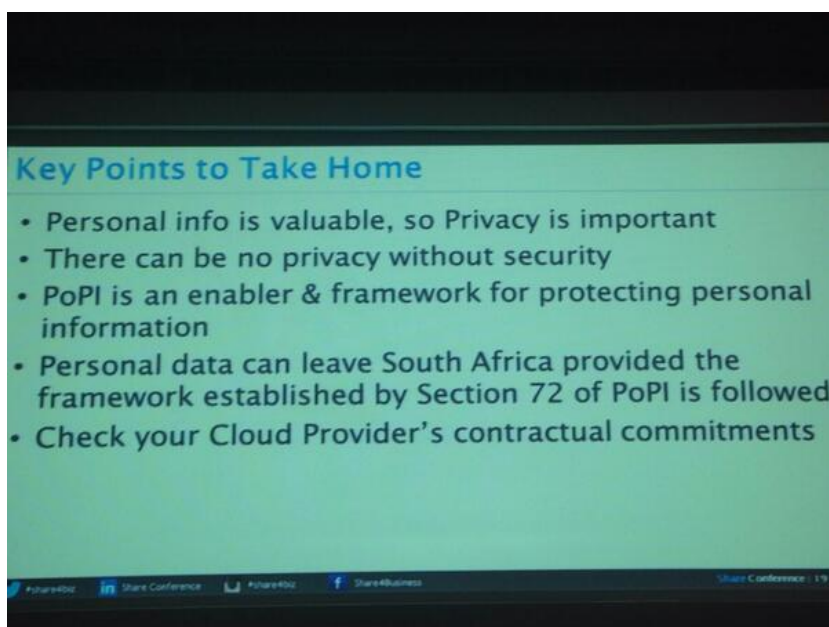
3:56pm Anything that identifies a data subject can be considered
personal information. Inclusive not exclusive definition. #share4biz



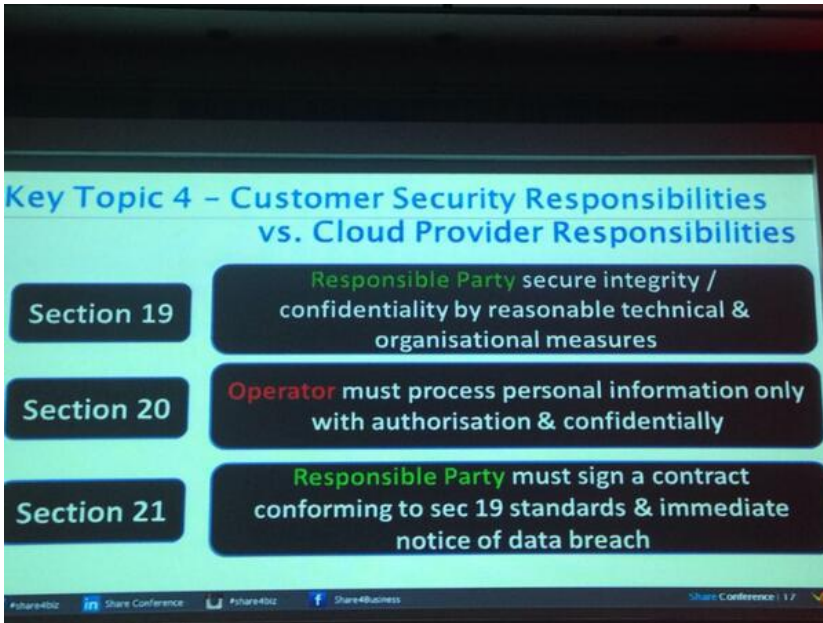
3:59pm Data sovereignty and government agencies - the MISS
#share4biz <http://t.co/qqucVS50t7>

4:00pm Is Microsofts cloud service POPI compliant? All depends on how the customer uses the service and complies with the 8 conditions #share4biz

4:12pm A legal summary of POPI for cloud users - Theo Watson of Microsoft South Africa #share4biz



4:12pm Key take always: Personal info is valuable. There is no privacy without security. Check contracts #share4biz <http://t.co/hyOr5LuRgE>



4:12pm Customer security responsibilities vs Cloud provider responsibilities #popi Must match or exceed org stds #share4biz <http://t.co/LdcMN1Vw3V>

4:16pm POPI requires a WRITTEN contract with your cloud provider that confirms confidentiality and authorization #share4biz

4:16pm Microsoft or cloud provider can't know whether you have given notice to a data subject and use info in compliant manner #popi #share4biz

4:16pm All 28 data protection agencies in Europe have confirmed& endorsed Microsoft online terms& conditions. No other provider has this #share4biz

4:16pm RT @SadiaAbsalom: Last session of the day Interactive Discussion with @Karuana #share4biz

4:28pm Microsoft will continue to dev on premise solutions, not everything has to be cloud. Cloud will have feature benefits quicker #share4biz

4:29pm @Karlouse hoping to get them later today electronically. Give me a shout early next week.

4:31pm Budget is moving away from CIO to business. IT won't be resourced to provide all business solutions. Cloud is coming #share4biz

4:32pm The product road maps between SharePoint and Yammer will continue to merge. Yammer is cloud first rapid development. #share4biz

4:33pm Don't anticipate an integrated solution between on premise and Cloud sharepoint anytime soon. Better Yammer integration yes. #share4biz

4:34pm RT @buckleyplanet: @karuana calls Yammer / SharePoint combo "Shammer" and says it while doing "jazz hands." Awesome. #share4biz



4:35pm Next session at #share4biz @karuana <http://t.co/QbNzz2rv4N>

4:36pm RT @SadiaAbsalom: Barry Lee Lodewyk sharing new Sanlam branding #share4biz <http://t.co/Zua7TTCQnd>

4:38pm Support from Microsoft isn't transparent with a ticketing system like SAP. How improve? Communities +social powerful. Not a sub
#share4biz

4:40pm Microsoft in SA is distant from the community. Request for more support for the community. Just a focus on sales. Not proud of it
#share4biz

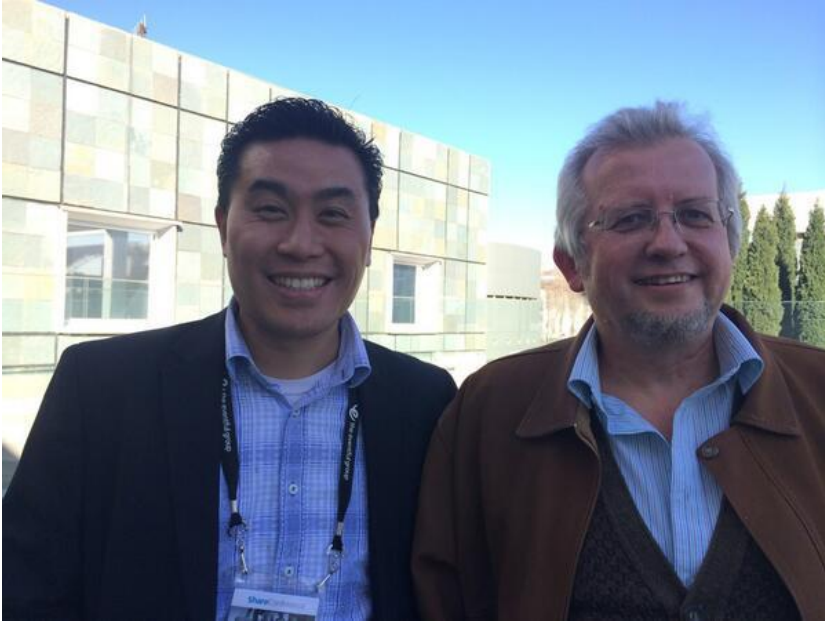
4:43pm Are a lot of competing activities for Microsoft employee time. Looking to improve community involvement. Under discussion globally. #share4biz

5:10pm RT @SharePTJasper: My compliments to the #share4biz organization for organizing such a great event! 400 delegates for a SP business confere...



5:10pm RT @Gary_Ashby: Closing keynote by @EricaToelle
#share4biz <http://t.co/ZhQnDnXL1S>

5:10pm RT @SadiaAbsalom: Looking forward to the last keynote by
@EricaToelle #share4biz



5:10pm RT @rwang0: Finally in person after years of #twitter
@simon_g #share4biz #ensw <http://t.co/g86zg5v9rt>



5:10pm RT @rwang0: A quick huddle among the closing panel
#share4biz <http://t.co/7E6bg67wwO>

5:16pm To change perception and have better ability to execute on
business problems change the conversation @EricaToelle #share4biz

5:16pm RT @Gary_Ashby: SharePoint moved into the magic quadrant
of ECM in just 2 years from 2007 -2009. @EricaToelle #share4biz

5:17pm Talk to people about what they do everyday, about their business processes. Move to strategic proactive conversation @EricaToelle #share4biz

5:18pm Every IT project is a change project @EricaToelle #share4biz

5:20pm Governance is about bringing clarity&definition to what you are doing or should be doing. Affects all business not just Sharepoint #share4biz

5:20pm RT @Gary_Ashby: SharePoint can help you get that promotion. You can become recognized as a thought leader. @EricaToelle #share4biz



5:20pm RT @jvddijk: Change the conversation! #share4biz
#SharePoint with Erica Toelle USA <http://t.co/5dzY18OrWN>

5:21pm RT @buckleyplanet: @ericatoelle talking governance at #share4biz <http://t.co/4xRCjQSAI>

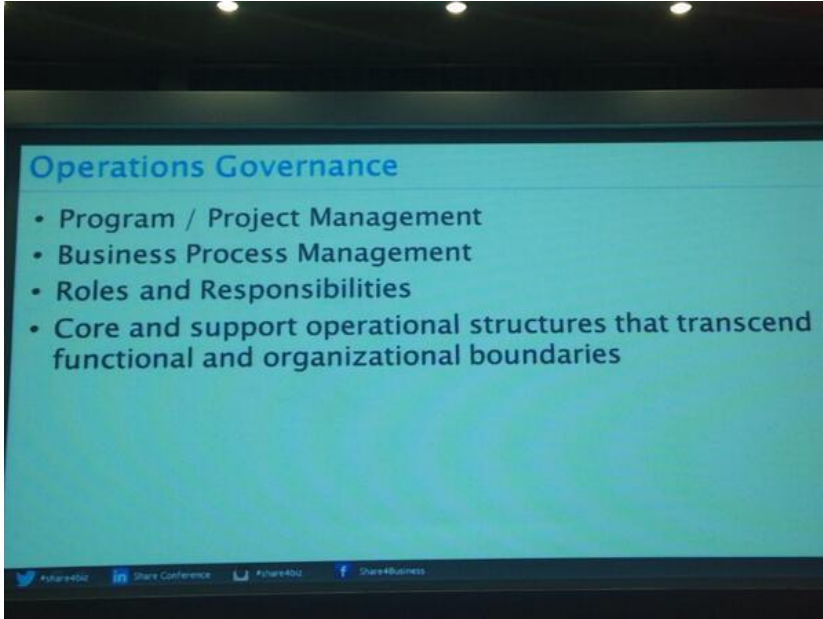


5:23pm Governance framework includes : strategy, operations, data/ information and technology @EricaToelle #share4biz <http://t.co/OZm9tr9NuB>

-
- The slide is titled "Information and Data Governance" in blue text at the top. Below the title, there is a bulleted list of six items:
- What data goes where?
 - Security and compliance
 - Taxonomy, metadata, and content types
 - Business Intelligence
 - Knowledge Management
 - Leverage Information as a Strategic Asset

5:25pm Information and data governance in the Sharepoint world

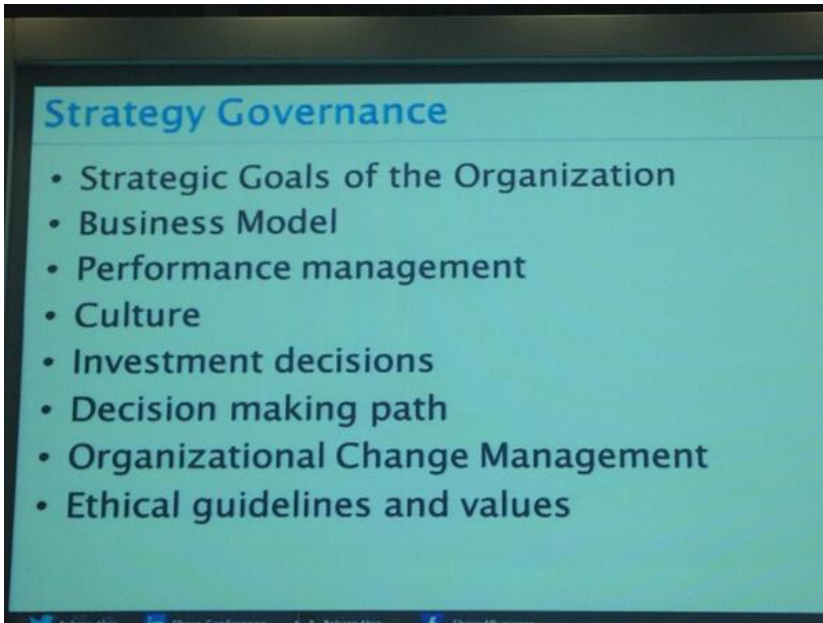
@EricaToelle #share4biz <http://t.co/TXzDac53la>



5:27pm Operations governance in the Sharepoint world via

@EricaToelle getting closer to business aspects #share4biz <http://t.co/wg3mzvJf15>

5:28pm #share4biz



5:30pm Strategy governance in the Sharepoint world via @EricaToelle
may not be able define but can influence #share4biz <http://t.co/SmRHXTULef>

5:31pm @Gary_Ashby lol. Just a little and only sometimes.

Project / Solution Level

Strategy	<ul style="list-style-type: none">• How does the project support organizational goals?• How are we making decisions?• Drive culture change, e.g., collaboration• Why should we invest in this?
Operations	<ul style="list-style-type: none">• Are we creating or improving a process?• Who owns the solution when we are done?• How will we manage risks from the final solution?
Information / Data	<ul style="list-style-type: none">• Does our solution comply with data policies?• Are we following information lifecycle guidelines?• What data should not be stored on our solution?
Technology	<ul style="list-style-type: none">• How does this project fit into the technology roadmap?• Are we following architecture policies?

#share4biz Share Conference #share4biz Share4Business

5:33pm Ability to influence at a project / solution level via @EricaToelle
#share4biz <http://t.co/6OieXdwO7p>

Department Level

Strategy	<ul style="list-style-type: none">• What opportunities do you see in the next 12 months?• Where is your culture toxic? How should it change?• What is going well? Can this be leveraged elsewhere?
Operations	<ul style="list-style-type: none">• Do we have the right people in the right roles?• Are we managing our projects as a portfolio?
Information / Data	<ul style="list-style-type: none">• Does another department have data that we can use?• How can we use business intelligence to drive insights?
Technology	<ul style="list-style-type: none">• Can we leverage a solution another department has created?

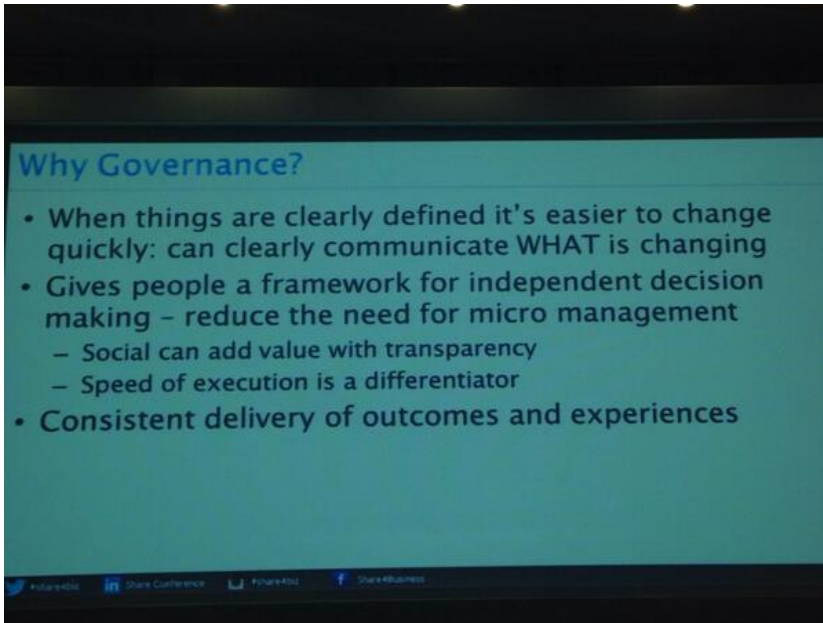
#share4biz Share Conference #share4biz Share4Business

5:35pm Ability to influence at a Department Level via @EricaToelle
#share4biz <http://t.co/As36pVKxMW>

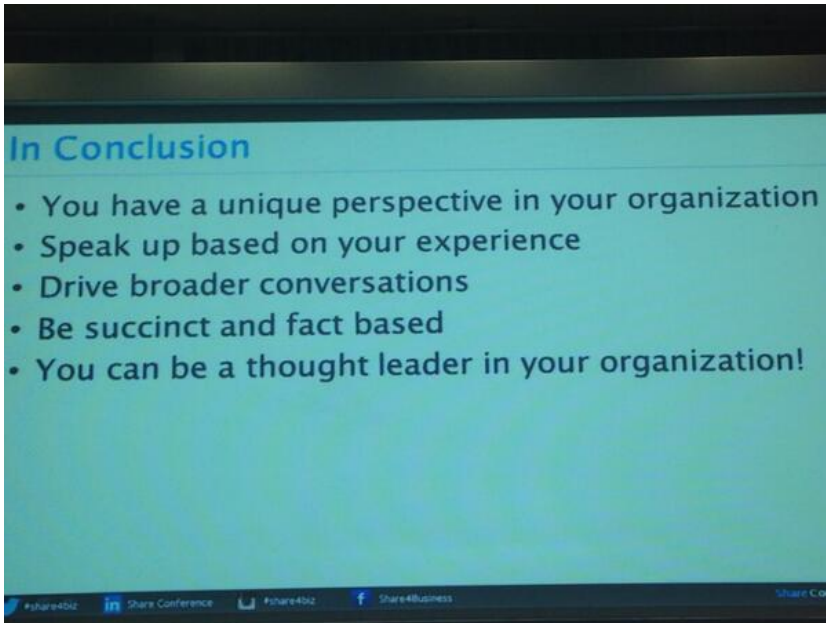


5:36pm Ability to affect change at an organizational level via
@EricaToelle #share4biz <http://t.co/a4FFOL2J48>

5:36pm RT @Bei_Ailong: #share4biz @EricaToelle celebrate your wins.
Go from doing to showing.



5:38pm Governance gives shared understanding which allows a greater pace of change via @EricaToelle #share4biz <http://t.co/HYGCQvDqgB>
5:38pm RT @Bei_Ailong: #share4biz best advice I got at Share was from @Karuana "don't just do, show executives what I do and the business impact I..."



5:40pm Wrapping it up at #share4biz @EricaToelle encouraging us all to own the conversation and be Thought Leaders <http://t.co/49zI3nIIImB>

5:41pm A rather more positive view on governance from @EricaToelle at #share4biz Thanks for sharing.



5:45pm Quite an impressive panel for the closing discussion at
#share4biz <http://t.co/BQOWJLMbCm>

5:46pm We are still wrestling with the same business problems we have
for decades. Finding information. Processing quickly enough #share4biz

5:47pm Challenges and themes being experienced by the Sharepoint
community are universal. Breaking down walls of education. #share4biz

5:48pm What we are doing in South Africa isn't fundamentally different
from Australia. Validation. #share4biz

5:48pm RT @RoesBothma: #Share4Biz. Panel discussion = > At
least I am not alone



5:49pm RT @Bei_Ailong: Brilliant speakers. Great minds. #share4biz
@Karuna @SharePTJasper @rwang0 @EricaToelle @susanhanley
& so much more <http://...>

5:50pm People are overwhelmed and it's hard when people don't
see benefit in their job or career or customer service. Make the link.
#share4biz



5:50pm RT @SadiaAbsalom: All the sharepoint ninjas @susanhanley @Karwana @rwan0 @SharePTJasper @BobLarrivee @lzulli @EricaToelle #share4biz http...

5:51pm RT @RoesBothma: #Share4Biz. Local is lekker. My hat off to all our vendors

5:53pm “@RoesBothma: #Share4Biz. Now to figure out how Microsoft licencing works.” meaning of life may be easier :)

5:55pm @RoesBothma hear hear. Or at least a session or two. Better yet how about simplified licensing.

5:56pm RT @SadiaAbsalom: Had the most extraordinary 2 days @share4business wish it was a week long. I am taking a lot back with me. Thank you #sha...

6:00pm Been an incredible two days. Really sad to head back to the office tomorrow. #share4biz

